

## Report on CZSO Information services in 2025

In summary, it can be stated that in 2025, not only the planned activities, but also a number of other works were successfully carried out in the area of information services

### Main results of 2025

- Work continued the Dissemination Portal, which provides users with up-to-date data from individual statistics.
- In 2025, the offer of data sets in the DataStat application continued to expand, which is gradually becoming the main source of statistical data. The process of connecting objects in the STATISTICS section to data sources in the DataStat database continued.
- In 2025, 9,200 more extensive requests and simple customer inquiries were handled, which was almost 600 more inquiries than in the previous year; 69% of inquiries were handled by employees of information services in the headquarters and 31% at regional offices. More than 95% of customer requests were handled on the same or the next day.
- Requests for information were most often made by employees of business entities, citizens themselves, but also representatives of state and local government bodies or students of various types of schools. They mainly used e-mail (49%) or phone (41%) to make their request. The inquiries were most often focused on questions with the Register of Economic Entities (25.6%), on the results of price statistics and related inflation data (14.8%), and population statistics (12.0%).
- Compared to other years, the IS activity was affected by an increased number of requests for changes in the number of employees in the RES in connection with the Act on Radio and Television Fees, and the number of inquiries in connection with the update of the CZ-NACE Rev. 2.1 classification was also higher. Although the administration of the ROS was transferred from the CZSO to the Digital and Information Agency from 1 November 2024, it was still necessary to resolve many inquiries on this topic.
- 77 questionnaires from international institutions were processed and 128 inquiries on European data within the framework of ESDS (European Statistical Data Support) were answered.
- In 2025, there were 432 visits to the Central Statistical Library, during which 929 publications were borrowed, including 271 books and 658 periodicals. As of 31 December 2025, a total of 59,875 volumes with a total value of approximately CZK 28.1 million were processed and stored in the Central Statistical Library fund.
- According to the accounting evidence of the EIS JASU, revenues from information services provided reached CZK 540,974 in 2025, which represented a 14% increase in the volume of income achieved for these activities compared to the previous year.
- A total of 320 products were included in the CZSO Catalogue of products for 2025 at the time of its approval. During the year, it was supplemented by another 10 products, mainly irregularly published analyses and outputs based on the results of the 2021 SLDB; and also 1 News Releases (Flash estimate of the consumer price index); 141 press releases and announcements were also published. A total of 1,129 outputs were published with different periodicities.
- The website of the Czech Statistical Office ([csu.gov.cz](https://csu.gov.cz)) was a traditional, trustworthy and high-quality source of statistical data in 2025. It recorded more than 1 million visits and over 12 million views. In addition to the office's homepage, the most visited pages included the following pages: Press Releases, News Releases, Catalogue of products, Inflation, consumer prices. The most frequently searched terms in 2025 were: inflation, elections, unemployment, population, average wage, elections 2025, inflation 2024, GDP and NACE. Users used a desktop (approx. 68%), a smartphone (27%) and a tablet (5%) to access the CZSO website.
- The number of visitors to the VDB increased slightly compared to the previous year, but the number of views also decreased slightly. Almost 255 thousand of the VDB users performed exports in xlsx format.

- Since the launch of the verification operation, DataStat has received 16.6 thousand visitors with an average time of 7 minutes 42 seconds and more than 29 thousand active operations.
- At the end of 2025, the CZSO had 1,524 data sets registered in the National Open Data Catalogue containing statistical data and geodata (534), results, code lists and registers (486), code lists including links between them (363) and census results (141).