

An aerial photograph of a modern, multi-story office building with a blue tint. The building has a complex, angular design with many windows. To the left of the building, there are several horizontal bars in various colors (cyan, orange, pink, green, purple, yellow, light green).

Annual Report

2024



**CZECH
STATISTICAL
OFFICE**



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Introduction



A handwritten signature in white ink, which appears to read "Marek Rojíček". The signature is stylized and fluid.

Marek Rojíček
President of the CZSO



Dear readers,

Please allow me to present to you the annual report of the Czech Statistical Office for 2024. Last year, I mentioned the increased focus on official statistics by data users and the media in relation to monitoring economic developments, which underscores the invaluable role and significance of the Czech Statistical Office. The same was true in 2024. By publishing key data, we influence the public sphere, so we must take responsibility for ensuring both the quality and relevance of our data. More than ever, we are aware of the importance of proactive communication with professional users and the public. Data transparency is our top priority, including the timely notification of any changes affecting our statistical data.

In 2024, we continued to pay great attention to development projects in the field of collection, processing and dissemination of statistics. We made further progress on the project to redesign and further develop the entire statistical information system, incorporating new technologies in household surveys and business statistics, as well as developing modern tools such as harvest estimation models based on satellite images.

I would like to highlight the very good reputation of the CZSO abroad. We carry out a large number of technical assistance activities, primarily with accession countries, as well as a number of bilateral negotiations that facilitate valuable exchanges of experience and mutual inspiration with our partners. In negotiations at the European level, we adopt a critical but constructive approach and advocate the consistent prioritisation of requirements reflected in European legislation, as well as the demands placed on the CZSO's budget and capacity.

In 2024, the Czech Republic found itself in an economically challenging situation. Consolidation of public finances also affected our Office and its budget. It is a situation that we have to cope with as best as possible. Therefore, we are looking for opportunities to enhance productivity or identify additional financial resources, which imposes considerable demands on quality management at all levels. We have done a great deal of work in streamlining and computerising internal processes. These changes require initial investment, but should eventually yield savings through the streamlining of routine administrative tasks, such as personnel forms, business travel billing, and documentation creation. In the following year, we expect the completion of the cost and competence model, which will make it possible to streamline the overall management of the CZSO.

In autumn 2025, elections to the Chamber of Deputies of the Parliament of the Czech Republic will take place. In essence, these elections represent the most significant electoral process in terms of the impact on the functioning of our country. In connection with these elections, we are preparing in advance for the smooth processing of their results and the related media attention.

I would like to take this opportunity to thank all our partners, respondents and users for their cooperation. Special thanks are due to all our employees for their constant efforts to improve the quality of the CZSO's statistical output, build its good image and fulfil the role of providing impartial and objective statistics for responsible decision-making in today's unstable times. ■

Organisation and Top Management



The Czech Statistical Office is an independent central body of state administration headed by President of the CZSO, who is appointed and removed from office directly by the President of the Republic on the proposal of the government. The CZSO was established on 8 January 1969 by Act No 2/1969 Sb., on the establishment of ministries and other central state administration bodies. It has a nationwide scope of authority. The

institution is headquartered in Prague, with regional offices located throughout the country.

The CZSO is an organisational unit of the state with a separate chapter of the state budget. It is responsible for the management of state property under Act No 219/2000 Sb., on property of the Czech Republic and its conduct in legal relations, and is a separate accounting unit.

Scope of Authority

The CZSO's remit is set out in Act No 89/1995 Sb., on the State Statistical Service, and Regulation (EC) No 223/2009 of the European Parliament and of the Council on European statistics. The core mission of the CZSO is to provide an objective and comprehensive overview of the economic, social, demographic and ecological development of the Czech Republic and its regions. It ensures the comparability of statistical data on a national and international scale. It provides a comprehensive statistical basis and ensures full harmonisation of methodological tools, principles and regulations valid for the entire State Statistical Service of the Czech Republic with the regulations of the European Union.

When creating statistical information, the CZSO is professionally independent of the government and political parties. Membership in a political party or a political movement is incompatible with the position of the President of the CZSO. In the field of official statistics, the CZSO adheres to professional standards, ensuring the practical application of statistical methods and maintaining ethical principles

in accordance with legal regulations. The CZSO employs scientific methods in statistical work. The collection of data, along with their processing and evaluation, is conducted in a manner that preserves the objectivity of the information and ensures the integrity of the published data. This is guaranteed by law.

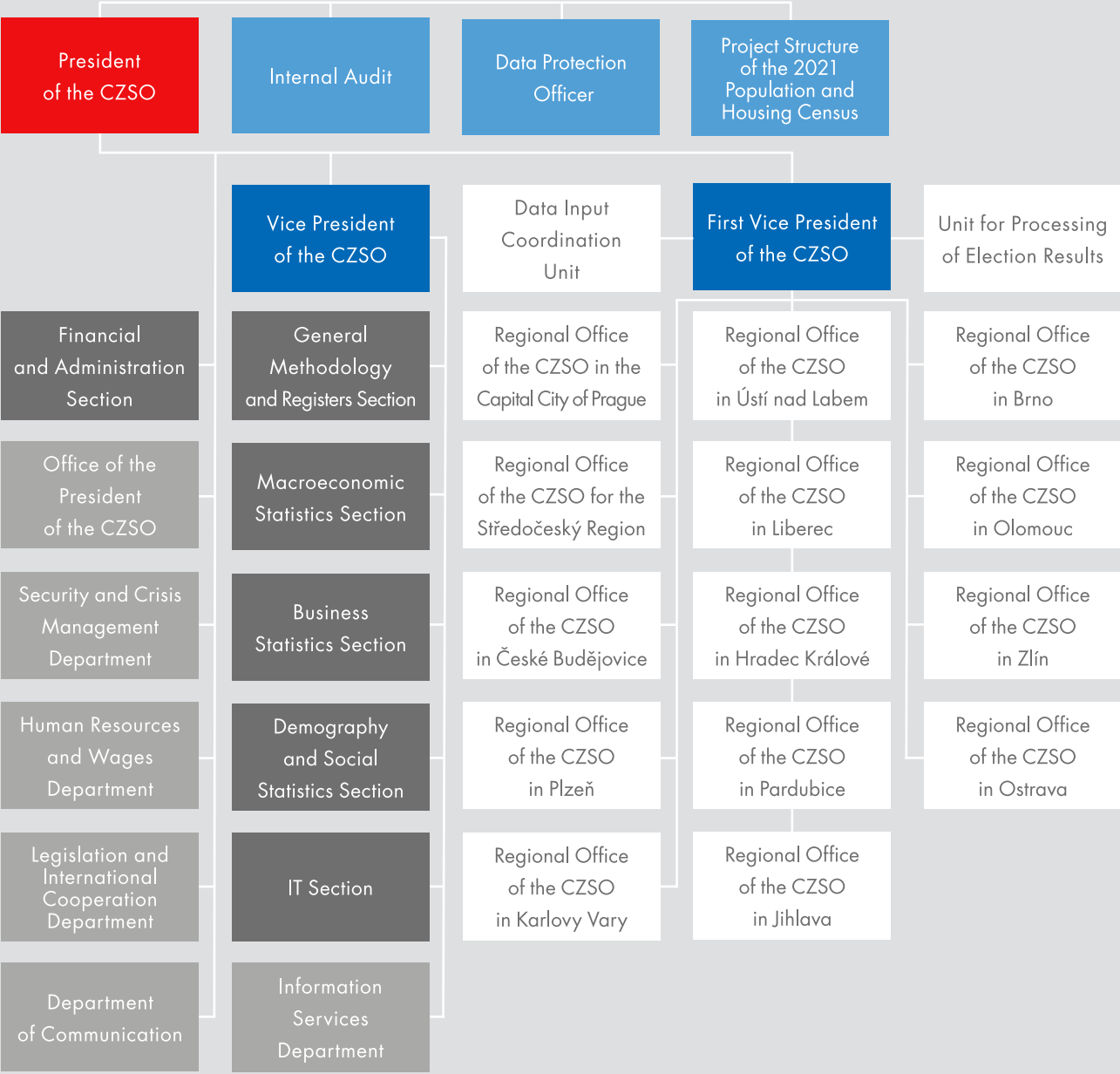
President of the CZSO

The position of the President of the CZSO is held by Ing. Marek Rojíček, Ph.D., who was appointed by the President of the Czech Republic on the proposal of the government in 2018. The fundamental requirements for being appointed head of the Office are professionalism, impartiality and absence of political bias. These are the main guarantees of objectivity and credibility of official statistics, which are enshrined in the legal order of the Czech Republic. The President of the CZSO is guided by the laws and other legal regulations of the State Statistical Service when performing the duties of his office. In addition, he applies professional aspects, requirements for practical use, respects professional ethics and guarantees the use of exclusively scientific methods of statistical work.

Permanent Advisory Bodies of the President of the Czech Statistical Office

The permanent advisory bodies of the President of the CZSO consist of the Czech Statistical Council, the Collegium of the President,

Organisational Structure (as at 31. 12. 2024)





the Meeting of the Top Management, the Election Steering Team and the Crisis Team.

- **The Czech Statistical Council** is mainly responsible for discussing matters pertaining to the programme of statistical surveys, the strategic plans of the CZSO, the results of professional statistics audits, and other related topics. Its further tasks and modes of operation are regulated by the Statutes issued by the President of the CZSO. Members of the Council are appointed from among experts in statistical theory and practice.
- **The Collegium** of the President is an organisational instrument for the strategic management of the CZSO; it mainly discusses conceptual documents related to the State Statistical Service and draft decisions that are to significantly affect the activities of the CZSO.
- **The Meeting of the Top Management** is an organisational tool for the operational management of the CZSO. It debates draft decisions, specific tasks, procedures and coordination of all activities of the CZSO, especially those that are deemed to have an impact on financial and human resources management.
- **The Election Steering Team** is an organisational instrument of the CZSO management dealing with the preparation of elections and processing of election results as well as their presentation to the public. It discusses the relevant legal, methodological, organisational, technical, personnel, and budgetary matters.

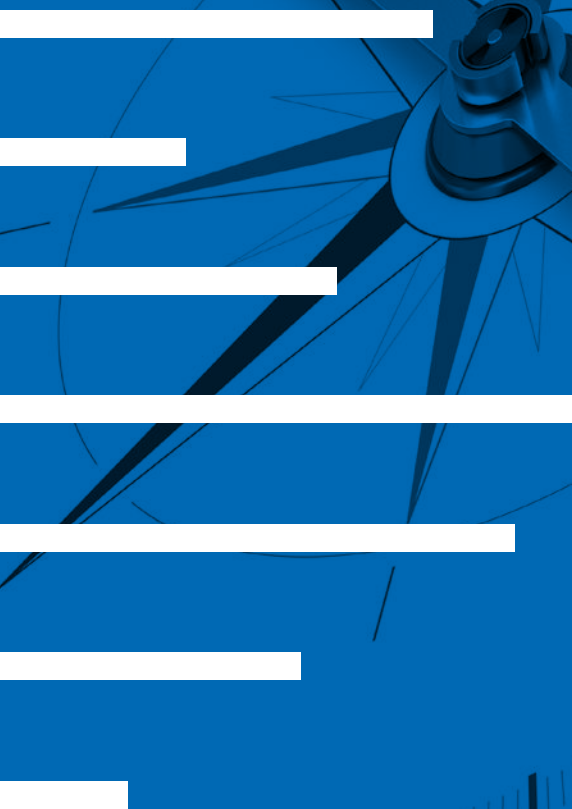
- **The Crisis Team** is an organisational instrument of the CZSO crisis management; it discusses solutions to situations connected with the declaration of a state of emergency, a state of alert with a potential for crisis situation or other serious situations affecting security interests of the CZSO.

Organisational Structure

At the end of 2024, the organisational structure of the CZSO had four levels of line management. Units of the CZSO headquarters in Prague mainly ensure methodological-statistical and technical-economic agendas. They are responsible for key statistical processes, from methodology development, through functional and methodological management of statistical data collection and processing, to dissemination of statistical information. The headquarters also houses organisational units responsible for supporting processes, including international cooperation, legislation, human resources, financial management, IT, public procurement, security, and communication. The CZSO has a presence in each of the 14 regions of the Czech Republic through its Regional Offices. These Regional Offices can be divided into two types: large and small ones.

Both types have the same internal structure, which includes the Field Surveys Unit and the Information Services Unit. In addition, large Regional Offices have specialised statistical processing units with nationwide scope. ■

Strategy and Priority Tasks of the CZSO



In its activities, the CZSO follows the Fundamental Principles of Official Statistics adopted by the United Nations Statistical Commission, which, in the context of the EU, are further elaborated in the European Statistics Code of Practice. In developing its strategy and annual work programmes, the CZSO takes into account all relevant international (EU, UN, OECD, V4) and national strategic and conceptual documents of a general and sector-specific nature.



Mission of the Czech Statistical Office

We produce official statistics for fact-based decision-making.

Vision of the Czech Statistical Office

The Czech Statistical Office is a modern and professionally independent institution. Our official statistics support the decisions and activities of a wide range of users. They are available to all without discrimination based on the principles of equal access to information. We respond actively to the changing needs of the information environment. We are constantly reducing the burden on respondents. We are a trusted and respected partner at home and abroad. We rely on motivated and qualified professionals for whom we create appropriate working conditions. People like working for us.

Strategic objectives of the CZSO

Strategic objective: To improve the relevance and availability of official statistics to users by

- Increasing the relevance of statistics through an active dialogue with users of the CZSO services, and by actively explaining the reasons and extent of changes in the area of produced statistics;
- Providing appropriate methodological support so that it is clear how indicators are created and what they mean;
- Developing ways to disseminate data using modern technologies so that users have an easy access to data, can efficiently use them, and customise the outputs to be in line with their specific needs;

- Being proactive so that statistical information reaches all potential users, as well as using effective communication channels and implementing new tools and channels for the dissemination of statistical information, while considering the needs of persons with disabilities;
- Increasing statistical literacy and promote the use of statistics for decision-making.

Strategic objective: To reduce the administrative burden on respondents by

- Using all available and appropriate administrative data sources; promoting the sharing of data already provided by the State for statistical purposes; as well as being proactive in creating and changing administrative data sources so that they can be used for statistical purposes;
- Using conventional statistical reporting only where there are no administrative or other usable data sources;
- Digitising data collection for businesses and households as much as possible; Developing data collection tools by integrating reporting directly with corporate information systems, as well as creating simple and clear electronic reports;
- Reducing the reporting scope and respondent burden by analysing the up-to-date nature of the main users' needs using modern sample selection methods, as well as intelligent grossing-up and modelling techniques;
- Developing the use of new, alternative data sources in the form of Big Data or corporate data.

Strategic objective: To increase the prestige and respect of the CZSO by

- Actively presenting successes and developing key competencies in areas where we show good results. In the field of development activities, choosing a rational approach combining innovation and conservatism;
- Strengthening the position of the CZSO as the coordinator of the State Statistical Service of the Czech Republic and establishing relations based on the principles of partnership. Proactively building close partnership relations within the state administration and other institutions, both at work and at the top level. Being a respected partner providing input data for creating a wide range of policies, their evaluation, and for supporting decision-making at all levels. Strengthening active communication and cooperation within the state administration of the Czech Republic in the area of elections;
- Developing reciprocal cooperation with the academia and professional scientific societies, both in the field of statistics promotion, expertise as well as human resources (training of future CZSO employees);
- Strengthening the position of the CZSO within the European Statistical System and other international structures. Actively participating in European legislative processes in the field of statistics, offering knowledge in areas of expertise and promoting the national interests of the Czech Republic;
- Being a good partner of Eurostat and other members of the European Statistical System that other countries are interested in

cooperating with. Offering development assistance in the area of our core competencies.

Strategic objective: To modernise the operation of the CZSO by

- Continuously reducing the CZSO's dependence on suppliers or one supplier (vendor lock-in), and by primarily using standardised and open source tools and optimising the number of tailor-made solutions;
- Professionally educating employees in the field of modern statistical methods, methods of data processing and information technology. Maximising in-house expertise in the field of software solutions development and operation, supporting teams of in-house "data scientists" that use internal or standardised software, thereby eliminating the need for external suppliers;
- Establishing and comprehensively supporting systematic quality and innovation management. Optimising internal processes, their digitisation and the associated reduction in administrative complexity. Developing management reporting and availability of information needed for decision support purposes;
- Implementing and developing shared cooperation tools;
- Introducing a system of strategic and operational planning, including a system of measurable objectives and a process for their evaluation.

Strategic objective: To become an employer of choice by

- Offering interesting work enabling versatile professional development and growth of employees. Providing feedback on what, why and how employees are doing. Promoting innovation;



PRIORITY TASKS FOR 2024



To improve
the relevance



To reduce
the burden



To increase
the prestige



To modernise
the operation



Employer
of choice

	To improve the relevance	To reduce the burden	To increase the prestige	To modernise the operation	Employer of choice
1 To modernise the statistical information system					
2 To develop a strategy for the CZSO's involvement in the area of state administration data management					
3 To prepare a revision of the European standard classification of productive economic activities (NACE)					
4 To modernise the macroeconomic statistics system					
5 To modernise the business statistics system					
6 To modernise the demographic and social statistics system					
7 To expand the range of data in new dissemination tools					
8 To standardize the IT work culture					
9 To make the support processes and internal communication more efficient					
10 To complete the modernisation of the CZSO's buildings					

- Encouraging self-education and personal development. Increasing the competencies of employees in the field of the use of modern information and communication technologies and sophisticated data management. Clearly defining demands and expectations in relation to employees;
- Introducing modern management methods. Setting up a motivating performance-based remuneration system reflecting each employee's contribution and effort;
- Actively presenting the CZSO as an employer of choice. Supporting activities leading to the popularisation of statistics and marketing of the CZSO's key competencies.

Priority tasks

The Strategy of the Czech Statistical Office is implemented through the Annual Implementation Plan, which includes the following interrelated documents taking into account the innovation, customer, process and financial perspectives:

- Priority tasks;
- Work Programme including the Catalogue of Products and the Programme of Statistical Surveys;
- Budget and Medium-term Outlook (both including investment action plans);
- Systematisation of Service and Work Positions.

Priority tasks of the Czech Statistical Office include a plan of activities that the CZSO management considers to be extremely important for the implementation of the CZSO's Strategic Plan in a given year and that are directly linked to the partial strategic objectives.

The fulfilment of priority tasks is continuously monitored and evaluated at the top management level of the CZSO.

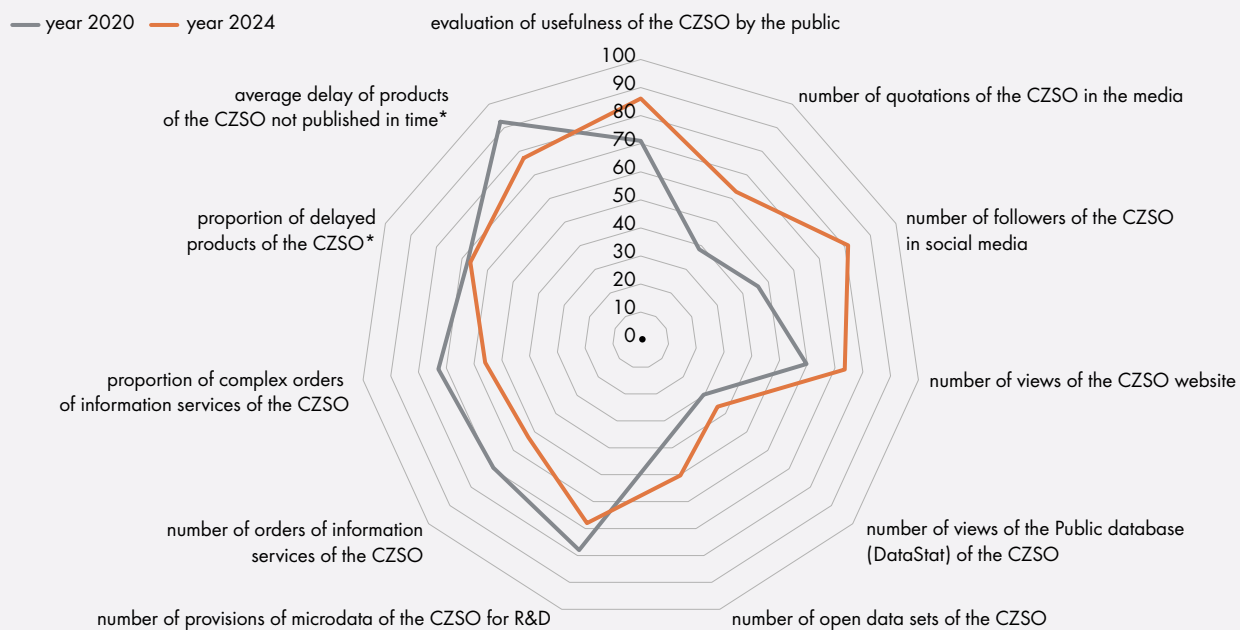
Key Performance Indicators

The success of the implementation of the CZSO's strategic objectives is measured through a set of Key Performance Indicators (KPIs) defined for each strategic objective. The following graphs illustrate the values of individual KPIs relevant to a given strategic objective in 2024, in comparison with the reference year of 2020. In order to ensure comparability of the data, the indicator values were normalised; an increase in the value on the scale from 0 to 100 over time indicates positive development in the monitored area, while a decrease indicates negative trends.

In terms of enhancement of the relevance and availability of official statistics, a comparison of the present with 2020 reveals a marked increase in media quotations and CZSO's social networks profiles viewership. In the context of reducing administrative burdens, there is an observed trend of an increase in the utilisation of administrative data sources. In terms of prestige and respect, the comparison shows an increase in trust in the CZSO, and a significant number of technical assistance programmes provided. Furthermore, the number of internships has increased, and CZSO experts have participated in international conferences. In the field of modernisation, an increase in the financial volumes of innovative projects is noticeable. The number of internal grants and electronic processes have been growing more slowly. In the field of human resources, indicators of turnover, long-term vacancies, and the average age of employees have increased slightly. The proportion of employees with a university degree is gradually increasing, as is the number of trained employees, partly thanks to hybrid training formats. ■



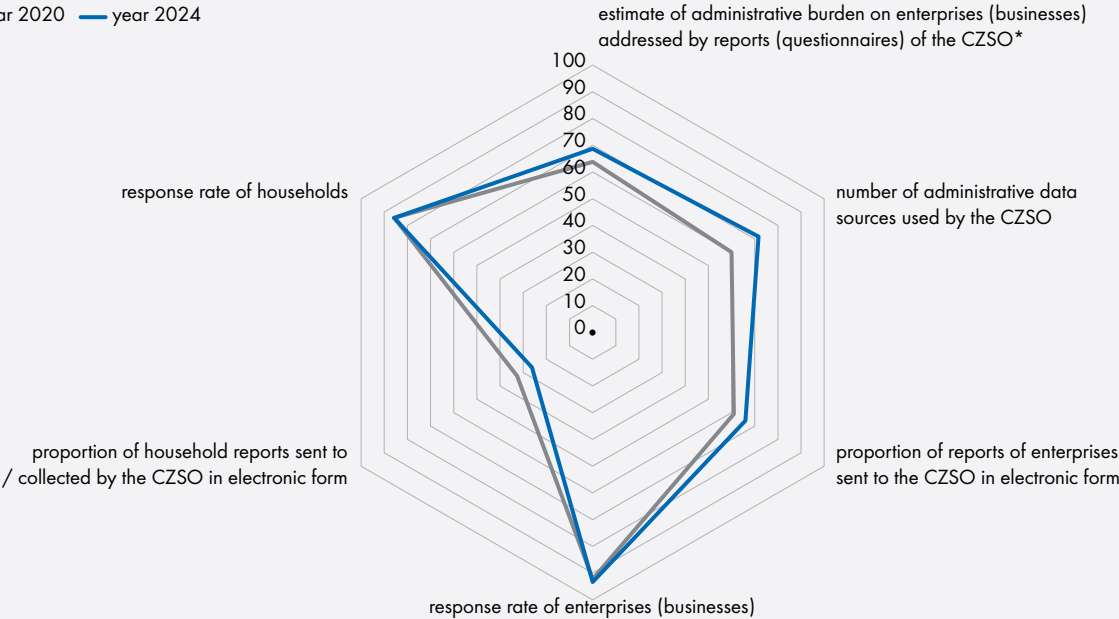
Development of CZSO KPIs under the strategic objective "to improve the relevance and availability of official statistics to users" between 2020 and 2024



* 100 corresponds to the required state

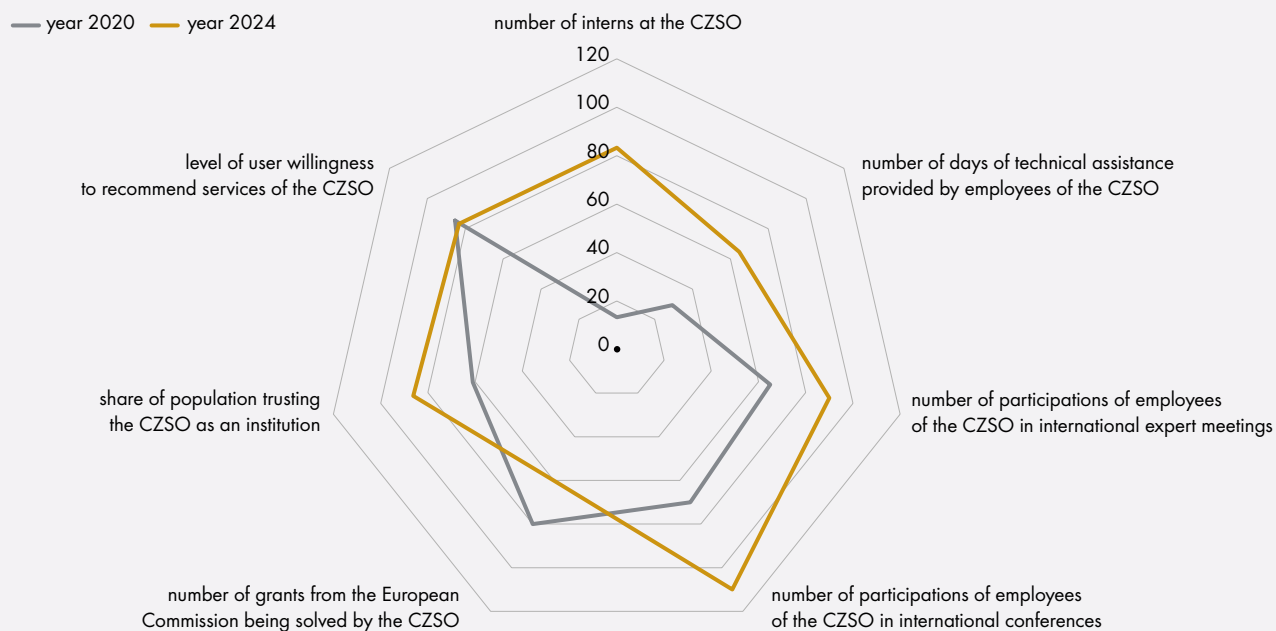
Development of CZSO KPIs under the strategic objective "to reduce the administrative burden on respondents" between 2020 and 2024

— year 2020 — year 2024

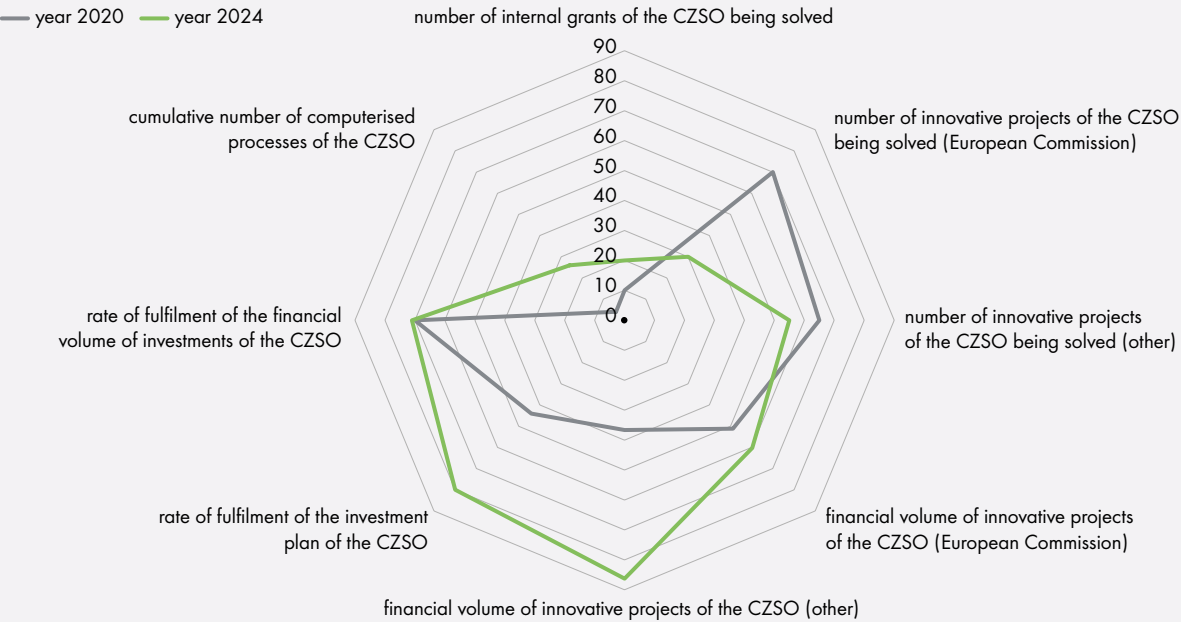




Development of CZSO KPIs under the strategic objective "to increase the prestige and respect of the CZSO" between 2020 and 2024

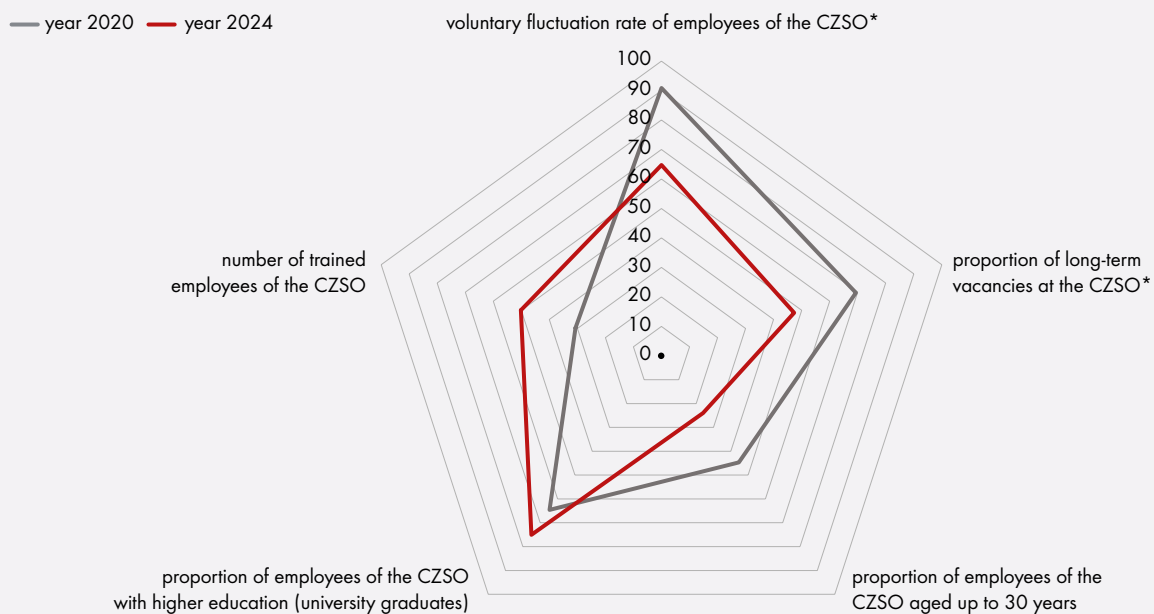


Development of CZSO KPIs under the strategic objective "to modernise the operation of the CZSO" between 2020 and 2024





Development of CZSO KPIs under the strategic objective "to become an employer of choice" between 2020 and 2024



* 100 corresponds to the required state

Quality Management

In 2024, the CZSO carried out both an Employee Satisfaction Survey and a User Satisfaction Survey. In November, the final version of Improvement Actions was approved in response to the Peer Review recommendations. Three methodological audits were conducted during the year.



Following the conclusion of the project entitled "Implementation of the Quality Management System at the Czech Statistical Office" in 2023, the organisation continued to operate in accordance with the standard quality management framework. In 2024, follow-up activities related to the outputs of the project were implemented. These include work on fine-tuning the competence model or upgrading the evaluation module, as well as ongoing descriptions and the computerisation of selected processes. For instance, the computerisation of domestic business trips can be regarded as a clear success. In 2024, a regular annual review of internal regulations was also conducted. An employee satisfaction survey was conducted at the end of the year, as well as a user satisfaction survey. In accordance with the updated Methodological Instruction for Quality Management in Service Offices, an internal review of compliance with the requirements of this guideline was carried out in the summer in order to identify areas for improvement so that the CZSO could successfully participate in the Ministry of the Interior Award competition. Following this internal review, an external review was conducted by the Section for Civil Service of the Ministry of the Interior at the end of the year. Over the past year, employees of the CZSO also had the chance to put forward their own ideas for improvement.

Quality Committee

As in previous years, all quality management activities were discussed regularly at quarterly Quality Committee meetings in 2024. The main topics addressed included the course of existing and the organisation of new methodological audits for the next season, fine-tuning the

wording of Improvement Actions in cooperation with Eurostat, and other topics concerning both quality management and statistical quality.

Audits of Methodologies

Regular methodological audits continue to be a key tool of the CZSO to ensure compliance with the **principles of the European Statistics Code of Practice**. The draft annual plan of methodological audits for 2024, which was approved by the top management at the beginning of the year, reflected the Strategic Plan of the CZSO and management priorities. In accordance with this plan, a methodological **audit of national accounts** and a methodological **audit in the field of demography** were launched in 2024 (both will be carried out with an overlap to the next year). In 2024, the methodological **audit of the satellite account of non-profit institutions**, which had commenced in the preceding period, was also concluded.

Peer Review

With regard to the implementation of the European Statistics Code of Practice, the year 2024 was dedicated to the refinement of Improvement Actions, put forward by the CZSO as a response to the recommendations made by external reviewers (the peer review took place between 6 and 10 March 2023) as part of the third cycle of peer review. The implementation of several of the proposed measures was finalised in 2024, while work commenced on others. The initial evaluation of the implementation of Improvement Actions is scheduled to take place at the beginning of 2025, with a final date set for 2027. ■

General Methodology and Registers

Pursuant to Act No 89/1995 Sb., on the State Statistical Service, as amended, the Decree on the Programme of Statistical Surveys for 2025 (hereinafter referred to as the 'Programme') was drafted and published. In order to ensure statistical processing and consolidation of data in data markets, the CZSO continued implementing data from administrative and other sources. In order to facilitate the streamlining of the processing and re-setting of processes, work continued on projects financed by the National Recovery Plan. The Basic Register of Legal and Natural Persons (ROS), maintained



by the Czech Statistical Office, was operated and developed without interruptions. The CZSO actively cooperated in the preparation of the amendment to the Act on Basic Registers with the Digital and Information Agency (DIA), which took over the management of the ROS after the entry into force of Act No 278/2024 Sb.

General Methodology

Pursuant to Act No 89/1995 Sb., on the State Statistical Service, as amended, **Decree No 325/2024 on the Programme of Statistical Surveys for 2025** was drafted and published in the Collection of Laws. It contains 90 statistical surveys of the CZSO and 66 surveys of six ministries that perform the State Statistical Service. The surveys are principally based on the requirements of 40 pieces of European legislation and those of significant users of statistical information. All requirements were assessed as part of the standard legislative process for the preparation of the Decree. The process involved **incorporating new data sets from administrative sources** into statistical processing, with the objective of minimising the burden on respondents in statistical surveys (see graph for details on development). When sharing administrative data, the CZSO acts in compliance with Regulation (EU) No 223/2009 of the European Parliament and the Council on European statistics, which declares the right of national statistical institutes to have fast and free access to administrative and other data sources. Specifically, the number of items and sections in the PEN 5-01 (Annual Report of Financial Institutions) and POJ 5a-01 (Annual Report of Insurance and Reinsurance Companies) questionnaires is to be reduced from 2025 onwards, in line with the availability of administrative data. In a similar fashion, the section on cattle stocks in the Zem 1-02 (Cattle Production) questionnaire was removed. This section was replaced by an administrative source, namely the Integrated Agricultural Register, which is administered by the Ministry of Agriculture.

In view of the fact that **statistical classifications, code lists, nomenclatures and lists represent** a vital instrument in the collection and processing of input data and the publication of output summary statistical information, a number of these were **updated** in 2024. Specifically, the following: Classification of Economic Activities (CZ-NACE), Classification of Products by Activity (CZ-CPA), Classification of Occupations (CZ-ISCO), Code of Countries (CZEM), List of Selected Goods with Supplementary Statistical Signs (DOPL_KN), List of Goods not Intended for Simplified Reporting to the Intrastat System (ZJEDVYK), International Statistical Classification of Diseases and Related Health Problems (ICD-10). The National Classification of Status in Employment (NKPZ) was newly introduced. On the contrary, CZSO Communication No 467/2024 Sb. of 20 December 2024 ended the mandatory use of the Classification of Status in Employment Surveys (CZ-ICSE), with effect from 1 January 2026. As part of the **modernisation of the Statistical Information System (SIS 5.0)**, the CZSO began conducting analytical work and developing tools for survey preparation and metadata. The solution will involve automating the provision of code lists and classifications in an open data format.

Statistical Registers

The **Business Register (RES)** and the **Register of Census Districts and Buildings (RSO)** represent a further instrument designed to facilitate the efficient execution of statistical surveys. In 2024, all activities related to ensuring the administration, operation and security of these registers were

successfully executed and the required outputs were provided. The RES has already fully implemented all the relevant requirements of Regulation (EU) No 2152/2019 of the European Parliament and of the Council on European Business Statistics. Preparation for the implementation of the international classification of economic activities according to Regulation (EU) No 2023/137 of the European Parliament and of the Council began. This initiative involves the introduction of an updated version of NACE Revision 2, which will be designated NACE Rev. 2.1. For this purpose, a grant of the European Commission was implemented in 2024, with the primary objective being to develop a strategy for the implementation of NACE Rev. 2.1 in the RES, including a proposal for technical implementation and a timetable for implementation. Another grant from the European Commission was used to **implement European profiling of selected multinational enterprise groups**. This activity is considered one of **the most important priorities of the European Statistical System for capturing phenomena related to globalisation**. In 2024, the CZSO managed to profile the following two enterprises: Energetický a průmyslový holding, a. s., and the Czechoslovak Group. In cooperation with the Prague University of Economics and Business, the CZSO continued to **update selected RES data using web scraping and machine learning**. In order to meet the requirements of Act No 12/2020 Sb., on the right to digital services and amending certain acts, the implementation of RES digital services began. This activity is part of the SIS 5.0 project funded by the National Recovery Plan. As part of another project, a comprehensive business analysis was conducted in 2024 to modernise the system of statistical registers. This analysis aimed

to ensure the system's long-term sustainability and strengthen its integration into the broader statistical information system. The implementation of the modernisation began in December 2024 and is scheduled for completion in May 2026. In 2024, the dissemination of statistics produced from the RES for national users continued to expand, with **selected indicators of economic entities being published in the Statistical Geoportal**.

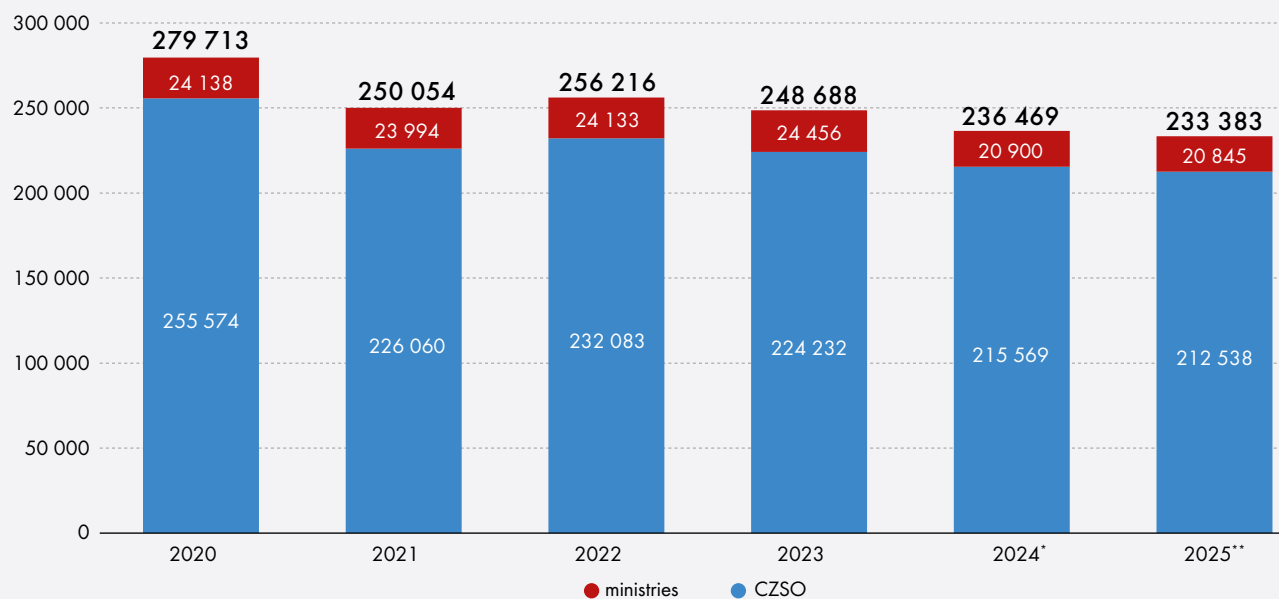
As part of the RSO agenda, the CZSO performed tasks relating to the registration of descriptive and location changes in the harmonised system of basic settlement units (BSU) within the Registry of Territorial Identification, Addresses and Real Estate, as well as within the Information System of Territorial Identification (ISUI/RUIAN). To expand the Statistical Geoportal's services, the CZSO began preparing so-called 'story maps'. In addition to the above, the CZSO cooperated in the preparation of legislative plans for the implementation of the housing register, as well as in the acquisition of construction statistics data from the Czech Office for Surveying, Mapping and Cadastre. The implementation of the National Recovery Plan **project entitled Creation of New Open Data Sets (ODS)** was launched. By the end of 2024, a total of 18 new data sets were published from the RSO register.

Data Warehouse and Data Marts, Standardisation of Processes

With regard to the processing of data, the CZSO **processed data from statistical surveys** and other administrative and data sources (e.g. scanner data) to a standard quality, and also carried out



Development of administrative burden on respondents in 2020–2025 (CZK thous.)



*refined estimate for the year 2024

**estimate for the year 2025





statistical data analyses. In addition to standard activities, preparations were ongoing for the SIS 5.0 project with the aim of reducing the administrative burden and improving the relevance and accessibility of outputs for users of official statistics. The CZSO continued to **implement metadata** descriptions used in central processing tools (**data warehouses, data marketplaces, and public databases**) for the presentation of data to external users. The data warehouse, data marts and their layers of presentation enter the process of statistical processing mainly as integration tools, enabling data interoperability between individual statistical areas, statistical registers, and administrative data. In 2022, the **data warehouse**, as a repository and source of consolidated statistical data, was **filled with data from all statistical areas**, including the processed 2021 Census data. Consolidation of data also took place in individual data marts that provide structured background data especially for the analysis and creation of statistical information. In 2024, the CZSO continued to **develop data marts**, thus enabling in-house users to access current statistical data, including microdata, in a controlled manner. Applications were continuously modified in response to updates to the software environment and to ensure compliance with cyber security standards. The methodological development of tools was also pursued in order to integrate additional indicators from tax returns and other administrative data sources. As part of the modernisation of the statistical information system (SIS 5.0), the CZSO undertook analytical work to enhance the processing functionalities of inputs and outputs.

Basic Register of Legal and Natural Persons

The CZSO, as the administrator of the **Basic Register of Legal and Natural Persons** (ROS), ensured its operation and development until 30 October 2024. In 2024, the final stage of the ROS-IAIS project, which was financed by the National Recovery Plan (NRP), was completed. This involved the successful delivery of all the planned outputs of two NRP projects: ROS 2020+ and ROS-IAIS. Furthermore, penetration tests of ROS and IAIS were carried out and measures to correct the findings were subsequently implemented. 2024 also saw the continuing restoration of unsupported parts of the technical infrastructure. Throughout the year, methodical assistance was provided to ROS editors, requests for the removal of errors in reference data were continuously addressed, and queries or complaints from ROS users were evaluated. On the basis of the upcoming amendment to Act No 111/2009 Sb., on Basic Registers, the CZSO intensively cooperated with the Digital and Information Agency (DIA) on the preparation of the transfer of ROS to DIA. Throughout the year, specific steps resulting from the transfer of the agenda were addressed in various areas, including material, personnel, budget, finance, property and licensing areas. Based on the agreements, a delimitation protocol and more than 10 contracts and agreements with details of the transfer were signed.

On the effective date of the Act (1 November 2024), **the ROS was smoothly transferred from the CZSO to DIA.**

Production Statistics

100%

80%

60%

40%

20%

0%

10%



In 2024, the Business Statistics Section successfully ensured the production of all standard outputs according to the Product Catalogue and data sets according to EU legislation, meeting the required quality standards. Particular attention was paid to the successful completion of the priority task "to modernise the system of business statistics". Emphasis was placed on the use of new data sources with potential impact on the scope of existing reporting. One specific task was to prepare for the implementation



of the Accounting Act. Due to the greater importance of the IFRS international standard, this requires a change in the underlying paradigms when using current data sources.

Industry, Construction, Energy, Agriculture, and Forestry

Industry statistics focused mainly on implementing planned changes in connection with developing the methodology for processing short-term statistics on industry. The innovation primarily lies in the wider use of administrative data, specifically data on electricity production obtained from the Czech transmission system operator, ČEPS. Furthermore, the changes related to the transition to the new base year of 2021 were incorporated, and preparations began for the introduction of changes related to the ongoing revision of the Classification of Economic Activities (CZ-NACE). In parallel, work was underway on the list of products (PRODOM 2025).

In **construction statistics**, as in the case of short-term statistics on industry, the implementation of changes related to the transition to the new base year of 2021 was completed and, by analogy, preparations began for the introduction of changes related to the ongoing revision of the Classification of Economic Activities (CZ-NACE). Furthermore, as part of the priority task, the CZSO successfully optimised the collection of data on completed buildings and flats (Stav 7-99 questionnaire) in cooperation with the Czech Office for Surveying, Mapping and Cadastre (ČÚZK). From 2025 onwards, all the necessary information for this area of statistics will be collected via the Territorial Identification Information System (ISÚI), from which the Czech Statistical Office (CZSO) will obtain it.

In the field of **energy statistics**, the CZSO continued to work towards meeting the requirements set out in the amended Regulation (EC) No 1099/2008 of the European Parliament and of the Council. Particular attention was paid to providing more detailed data on the distribution of fuel and energy consumption across industry, transport, and services. This includes meeting new requirements for hydrogen statistics, among other things. Therefore, selected statistical reports were updated to include indicators related to its production and consumption. As part of the ongoing modernisation of energy statistics, attention was also given to updating the EP 5-01 statistical report. In this case, a draft dynamic statistical form was created and will be included in the pilot verification stage of the SIS 5.0 project. A key step, which will be especially impactful in the coming years, is the start of work on obtaining and using more detailed data on electricity and natural gas consumption from selected distributors.

In the field of **agricultural statistics**, the CZSO finalised the activities associated with the grant for the modernisation of crop and livestock production statistics. The main focus was on implementing changes to animal production statistics, which consisted of extending the use of administrative data sources, particularly those from the Ministry of Agriculture's Integrated Agricultural Register. Furthermore, the results of the Integrated Farm Survey (IFS 2023) were processed, including the publication of the results. In the course of the implementation of the SIS 5.0 project, the CZSO proceeded with the integration of the



agricultural register into its system of statistical registers. Last but not least, the CZSO continued the process of reviewing and updating the Mutual Cooperation Agreements with individual cooperating ministries and organisations, especially the Ministry of Agriculture.

Trade, Transport, Services, Tourism and the Environment

In terms of **trade, transport and services statistics**, the CZSO continued to advance its use of scanner data from retail chains for monthly short-term statistics. The CZSO was also involved in intensive cooperation in preparation for the deployment of the new NACE Rev. 2.1 classification. In the area of performance indicators in transport, the CZSO carried out revisions to the receipt of data from the Ministry of Transport and the publication of data and indicators. These revisions also involved describing the data and indicators in the Statistical MetaInformation System (SMS) and publishing them only in the CZSO Public Database.

In terms of **tourism statistics**, preparations were made for the eTurista project of the Ministry for Regional Development (MRD). The aim of this project is to collect data on all commercial accommodation facilities in order to fulfil registration obligations with the Czech Police, collect local accommodation fees and conduct statistical analysis. A draft amendment to Act No 159/1999 Sb., on certain business conditions and on the performance of certain activities in tourism, was submitted to the MRD, as part of the legislative process, in order to ensure the operation of the register for the eTurista project, as well as

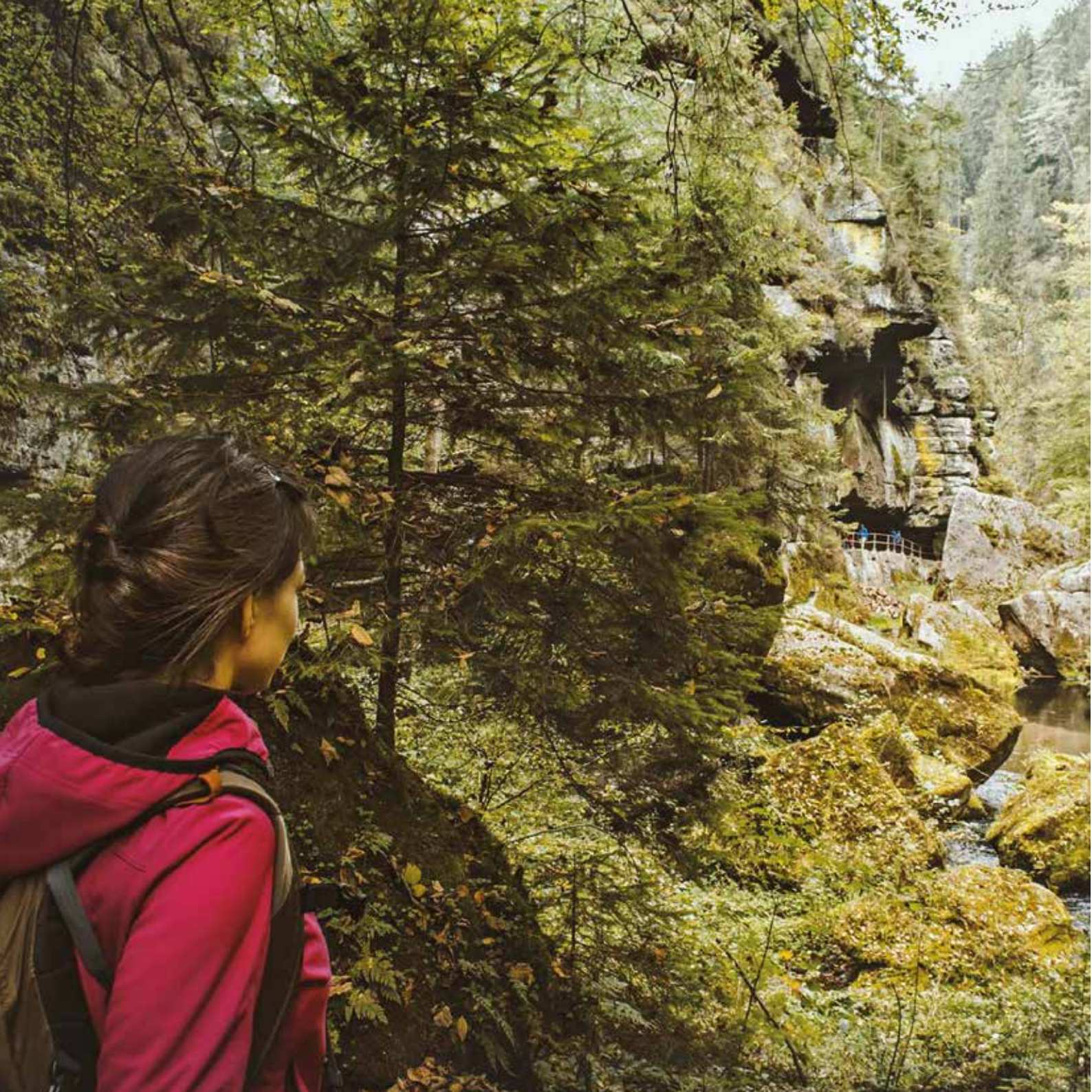


to implement the EU Regulation on short-term accommodation rental services. In terms of the Tourism Satellite Account (TSA), the deadlines for natural indicators relating to visitor numbers, which form the basis for estimating demand-side consumption, were shortened. The Eurostat project on accommodation offered via major online platforms is now operating routinely, i.e. data are published regularly, although the project is still in experimental statistics mode. In cooperation with the Demography and Social Statistics Section of the CZSO, the Tourism Sample Survey (VŠCR) moved to a new IT environment, with interviewers now obtaining data via tablets. Preparation for the publication of tourism data in the CZSO Geoportal was also initiated. The outputs from the statistics on collective accommodation facilities and the tourism sample survey were expanded and supplemented in light of the requirements resulting from the European Commission's High Value Datasets Regulation.

A significant event in the field of **environmental statistics** was the adoption of an amendment to Regulation (EU) No 691/2011 of the European Parliament and of the Council concerning European environmental economic accounts. This amendment represents a substantial increase in the reporting requirements of EU Member States. Three new environmental accounts modules were added to the existing six: the environmental subsidies and transfers account, the ecosystem services account, and the forest account. Throughout the year, the CZSO undertook extensive preparations for the new reporting system, including taking part in the voluntary testing of Eurostat methodologies and consulting within national working groups

for individual accounts. A key development was the experimental compilation of some components of ecosystem accounts using geospatial data. This innovation represents a significant step forward in terms of methodology and technology within the CZSO environment. Other significant changes took place within the framework of water management statistics. In line with its priority tasks, the CZSO began transitioning from surveys to using administrative data from the Ministry of Agriculture. This step will lead to the cancellation of the direct survey via the VH 8b-01 questionnaire. In the field of **waste statistics**, the CZSO released the publication titled 'Production, Treatment, Utilisation and Disposal of Waste' using administrative data from the Integrated Environmental Reporting System (ISPOP) and also initiated the process of changing the presentation of data from PDF to the CZSO Public Database. The CZSO conducted the first data collection in the new statistical survey, Druh SUR 1-01, which focuses on monitoring the production and consumption of secondary raw materials, and subsequently provided the data to the Ministry of Industry and Trade (MIT) within the State Statistical Service. Further cooperation with the Ministry of Industry and Trade is expected in the form of analysing data on secondary raw materials, calculating the total population equivalent and repeating the data collection process the subsequent year. In this area, the CZSO monitored the implementation of the Action Plan for Secondary Raw Materials Policy and attended the meetings of the Waste Management Council.

Monitoring activities aimed at sustainable development continued in 2024, including their coordination within the Committee for





Indicators of the Government Council for Sustainable Development. The project entitled the 'Mechanisms for Promoting Sustainable Development Principles in Public Administration' (PUDR), which ended in mid-2023, was followed by a new project as part of Component 4.4 of the National Recovery Plan – Increasing the Efficiency of Public Administration, with the CZSO listed as one of the partners of the MoE, MRD, CENIA and MoF until mid-2026.

Cross-sectional Business Statistics

In the area of cross-sectional business statistics, the CZSO focused its methodological activities primarily on preparing for the **implementation** of the upcoming new **Accounting Act in statistical reporting**, which remains one of its priority tasks. In addition, the CZSO also produced standard outputs. In **structural business statistics**, the CZSO not only prepared data for the reference year 2022 but also carried out an exceptional revision of data for the reference year 2021. In accordance with the European Business Statistics (EBS) Regulation, the first data collection for a new statistical area aimed at capturing global value chains (GVCs) and other GVC-related phenomena took place in 2024. In the field of statistical outputs, work continued on preparing a database of enterprise microdata for the CZSO Safe Centre. In particular, a number of non-standard underlying data outputs were prepared for external users.

In terms of **business cycle surveys**, 2024 saw a deepening of co-operation with the European Commission's Directorate-General for

Economic and Financial Affairs (DG ECFIN). In the domain of statistical outputs, the CZSO continued expanding the channels and forms of data publication. ■



Macroeconomic Statistics

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In the domain of macroeconomic statistics, the benchmark revision of national accounts was completed in 2024. A Eurostat dialogue mission to the Czech Republic on excessive deficit procedure statistics (EDP statistics) took place. The preparation and testing of the flash estimate of the consumer price index was completed in price statistics. One of the CZSO's priority tasks for 2024 was to expand the use of scanner data. The exchange of microdata with other countries



continued in international trade statistics. The thresholds for reporting imports and exports to Intrastat increased, thereby reducing the administrative burden.

National Accounts Statistics

In June, the **results of a revision to the national accounts**, coordinated across the EU as a benchmark revision, were published. This revision included the results of the 2021 Census, affecting mainly the calculation of housing services and the partially undetected economy. The implementation of the results from the Census led to an increase in nominal GDP. There was also a partial improvement in the estimates of certain indicators, mainly resulting from the harmonisation of procedures within the EU. Recommendations from the audit of the gross national income calculation were incorporated. In addition, the model of fixed capital consumption estimates included new recommendations on the durability of some fixed assets. In the field of national accounts statistics, the CZSO played an active role in the international arena, **participating in Eurostat and OECD working groups**, and acting as a host for a number of study visits from Balkan countries.

Government and Financial Accounts

The benchmark revision also affected government accounts statistics. The allocation of certain types of taxes to the central government institutions responsible for deciding tax amounts changed. The **calculation of gross value added for pension companies and funds was adjusted** based on international recommendations. The amended 2010 ESA Regulation introduced new requirements for financial accounts and the structure of data transmitted to Eurostat. In the field of EDP statistics, the Czech Statistical Office continued to compile

the newly introduced tables on government expenditure relating to the energy crisis (see Annex 10), as well as transactions relating to the RRF (see Annex 9). Intensive discussions took place at international and national levels regarding the statistical implications of the Economic Governance Review (EGR) package. A further area of focus pertained to the **capture of defence spending** and accruals, with the introduction of more detailed reporting being a key objective. The CZSO completed the methodological audit of the satellite account of non-profit institutions and began implementing the resulting recommendations.

Price Statistics

During 2024, the CZSO **completed the testing of the flash estimate of the consumer price index**, scheduled for publication from the reference period of January 2025. The range of indicators will be expanded to include a quick indicator of consumer price development. At the end of 2024, the CZSO carried out a public information campaign on this subject. The CZSO also continued successfully receiving scanner data from other retail chains on the basis of the Decree on the Programme of Statistical Surveys, performing a detailed analysis of the data. In addition, price statistics based on this data source were further methodically consolidated. The **use and modernisation of scanner data processing using machine learning** is considered a promising data source by the CZSO, with the effect of significantly speeding up the whole process. The CZSO began the process of introducing new





IT tools to process the consumer price index. Cooperation with the Czech National Bank and the Czech Office for Surveying, Mapping and Cadastre in the field of real estate price statistics continued. The CZSO monitored the preparation of the Regulation on commercial real estate statistics. In the field of international statistical cooperation, the main objective was to fulfil the requirements of the Purchasing Power Parities project, which was carried out as part of the Eurostat Purchasing Power Parities 2024 grant.

International Trade Statistics

Government Decree No 442/2023 Sb., which increased the **thresholds for reporting imports and exports in Intrastat**, entered into force. The statistical threshold for the reporting duty in the Intrastat system was increased to CZK 15 million for exports and imports (up from the original CZK 12 million), while the value for the limit for simplified reporting was increased to CZK 30 million (up from the original CZK 20 million), provided that the other conditions for its use are met. The exchange of **microdata between EU countries** (MDE and CDE) intensified. For selected products, a mirror comparison with Slovakia was made. In the statistics of international trade in services, 2024 marked the start of implementation of the new requirements of the EBS Regulation. Asymmetries continued to be addressed according to the priorities set by Eurostat. The CZSO's relatively intensive **cooperation with the Statistical Office of North Macedonia** continued with the provision of technical assistance related to the introduction of statistics on international trade in services. ■



Demography and Social Statistics

In 2024, the CZSO began reforming the demographic statistics system by transitioning from the reporting by registries of marriages, births, deaths, and civil partnerships to using administrative data sources. As regards household surveys, the CZSO conducted annual regular surveys and prepared and presented an ad hoc survey on volunteering, along with an additional module on pensions and labour market participation. At the same time, it collected field data for the "Young People on the Labour Market" module, as well as the final

Demographic Statistics

As part of the implementation of CZSO Priority Task No. 6, 'Modernising the System of Demographic and Social Statistics', the modernisation of **demographic statistics** began in 2024. This involves **using administrative data sources** to produce natural life event statistics instead of collecting data through the Obyv series of statistical reports, which are completed and submitted to the Czech Statistical Office by the registries of marriages, births, deaths and civil partnerships. This major change in the data source occurred in 2024 for data on the deaths and marriages of Czech citizens. Data on these demographic events of the Czech population were obtained from the basic population register and the Agenda Information System of Population Records within the CENZIS information system managed by the Czech Statistical Office. The report on marriage entry (Obyv 1-12) and the report on death (Obyv 3-12) were retained in order to collect the necessary information only in cases of marriage or death of a foreign national. Both data sources are then merged as part of the processing. The preliminary data for 2024 were published in a timely manner, meeting the pre-established deadlines. The CZSO also started preparing for the transitioning of birth reports (Obyv 2-12) to administrative sources.

In 2024, the CZSO issued all regular data and analytical outputs on schedule, including the comprehensive yearbook 'Foreigners in the Czech Republic', which it transferred to the field of demographic statistics. The monitoring of current mortality trends was maintained on a monthly basis for national and European statistics. Based on the medium variant of the new population projection for the Czech Republic

data for the Sample Survey of Persons with Disabilities. Health accounts and the Satellite Account on Culture were compiled according to the common international methodology of Eurostat and the OECD. In the field of research and development statistics, three statistical tasks were carried out, mapping, among others, the public financing of these activities.

issued in 2023, **population projections for individual regions were prepared up to 2080** (in one variant). In the course of transitioning to the new CZSO presentation data system (DataStat), the availability of demographic data in this type of environment underwent significant expansion. The CZSO submitted the data required under the relevant European Commission regulations in a timely manner. In addition to providing data to other units within the Czech Statistical Office and for updating time series indicators for Agenda 2030 and Czech Republic 2030, the CZSO also prepared a number of **non-standard outputs** based on specific user requirements, including microdata **for scientific and research purposes**.

In 2024, representatives from the Demographic Statistics Unit attended meetings of the **Eurostat Working Group** on Population Statistics and Projections. They also participated in the Task Force on Harmonising the Definition of Population, which addressed the issue of statistics to be provided to Eurostat under the upcoming new European Population and Housing Statistics Regulation. At the national **expert level**, **three contributions were presented at the conference of the Czech Demographic Society (ČDS)**. The **population projection** was also presented **to the Government Council for Older Persons as well as the Working Group on Older Persons and Population Ageing**, and was published in the Statistika & My (Statistics & Us) magazine. In 2024, the magazine's main topic was mortality statistics. A lecture on the production and results of demographic statistics was also included in the programme for school excursions to the CZSO. In September 2024, a methodological audit of population statistics was launched.



Labour Market and Equal Opportunities

In the field of **labour market statistics and equal opportunities**, the CZSO continued **stabilising the Labour Force Sample Survey (LFSS)** time series in 2024, in response to sharp demographic changes related to the arrival of war refugees from Ukraine and the implementation of new weighting and grossing-up techniques. In addition to producing LFSS's standard monthly, quarterly, and annual outputs on labour activity within the population, the CZSO **finalised an additional module on Pension and Labour Market Participation** in 2024 and forwarded the resulting data and quality report to Eurostat. The CZSO collected field data for an **additional module entitled 'Young People on the Labour Market'** and prepared additional questions on the topic of 'Reconciliation of Work and Family Life' for the LFSS in 2025. As part of a special project alongside the LFSS, the CZSO processed the results of the volunteering survey in the Czech Republic and presented them at a joint press conference held by the Czech Statistical Office, the Minister of the Interior, and the Government Commissioner for Human Rights.

In **business statistics on labour**, the **quarterly CZSO reporting was successfully harmonised with the departmental wage survey** (V 1-04 report) of the Ministry of Labour and Social Affairs titled the 'Average Earnings Information System'. This was achieved in cooperation with the Ministry of Labour and Social Affairs, and resulted in a **reduction in the burden on respondents** from 2024 and marked the completion of the first phase of the priority task Modernisation of Structural Wage Statistics. Preparations were underway for the possible statistical use



of the administrative source of the Single Monthly Employer Report from 2026 onwards.

Cooperation with Eurostat was ongoing in the preparation of the LMB Framework Regulation on labour market statistics on businesses and its subordinate acts. Several analytical articles were published in the Statistika & My magazine, and a press conference on the topic of 'Wages and the Labour Market' was organised. This provided detailed insights into various aspects of remuneration in the Czech Republic.

Social Statistics

In the area of social surveys of households, the regular annual **Living Conditions survey** – the national version of the EU SILC pan-European survey – was conducted. In 2024, this survey included an internationally harmonised module on the following topics: **Children's Health (up to 15 years of age); Material and Social Conditions of Children (up to 15 years of age); Care for Children (up to 12 years of age); Home Care for Adults; Public Transport; Social Benefits; and Discrimination.**

The results of the survey were presented at the annual press conference in March 2025. The CZSO carried out two more surveys that are part of the Living Conditions Survey, namely the **Household Budget Survey (SRÚ)** on the structure of household consumption expenditure and, in cooperation with the Czech National Bank, the **Household Finance and Consumption Survey (FSD).**

As regards the provision of technical support for household surveys, data collection using tablets continued in 2024. This is intended primarily to improve the quality of field data and make interviewers' work easier. In connection with the new CAPI questionnaires, the CZSO developed a brand new **service system for all household surveys within the Survey Solutions software environment.** Another new method of collecting data for household surveys was developed in the Survey Solutions environment. This method will enable respondents to complete the survey online (CAWI). The first stage of the new method is set to launch in 2025.

The CZSO also continued its regular annual activities related to the **collection, processing, and presentation of data in the fields of education, health, culture, sport, social security, and crime.** The CZSO produced an extensive cross-sectional publication containing data on teachers, children and pupils at individual school levels over the past ten years. It was presented at a press conference at the start of the school year. In addition to the annual publications, two extensive data publications containing detailed information on the wages of teachers and healthcare employees were released in 2024. These publications provide data on average earnings for teachers, doctors, and nurses, broken down by gender, age, education level, employment sector, and length of employment.

Other noteworthy activities included the **compilation of the Satellite Account on Culture** in cooperation with the National Information and Consulting Centre for Culture (NIPOS) and the Institute of Health





Information and Statistics of the Czech Republic (IHIS) as well as the compilation of the System of Health Accounts according to the common methodology of Eurostat and the OECD. Furthermore, the CZSO processed and subsequently published detailed biannual and annual **data on temporary incapacity for work due to disease or injury** using data from the Information System of the Czech Social Security Administration. In 2024, the collection of data for the **Sample Survey of Persons with Disabilities** was also successfully completed. In terms of international cooperation, the CZSO coordinated the collection of data on crime and criminal justice for the UN and Eurostat.

Digitalisation, Research and Innovation

In terms of digitalisation statistics, two European surveys focusing on the use of digital technologies by the public and businesses deserve a mention for their successful implementation. Data from these surveys are used to **monitor the achievement of individual goals of EU's Digital Decade**. In cooperation with statistics from the relevant ministries, data on the use of the Internet in other areas and sectors of society were processed. These are, for example, **statistics on the computerisation of public administration** (eGovernment), **healthcare** (eHealth), or **education** (eEducation). In cooperation with the Czech Telecommunications Authority, data on digital infrastructure were processed, including an international comparison.

To statistically capture the digital economy, the CZSO also processed **data on investments, production and international trade in information and communication technologies** in 2024. The **data outputs**

for ICT experts and students were significantly expanded, as were those for sectors belonging to the ICT sector. The CZSO also published two comprehensive data publications mapping the development of the digital society and economy in the Czech Republic and EU countries.

Similar to previous years, the CZSO **collected and processed detailed data on research and development in the Czech Republic** and EU Member States through in-house surveys (sample or comprehensive ones) and **using administrative resources**. The CZSO conducted the **Annual Research and Development Survey** (RTD 5-01) and presented the results at a press conference. Additionally, the CZSO processed detailed data on direct and fiscal public support for research and development using administrative sources in accordance with the relevant EU regulations, and provided and presented these data to the professional public both in the Czech Republic and abroad.

In addition to the above mentioned statistical tasks, other statistics were developed in this area, such as the annual **license survey, patent statistics** or **advanced technology statistics**. In 2024, alongside regular activities, the results of an extensive European **survey on innovation activities in the business sector** were processed. Together with the Technology Centre of the Academy of Sciences of the Czech Republic, the CZSO organised a workshop on statistics and analyses of research, development and innovation. In addition to work on extensive annual publications, it processed outputs according to user requirements, especially outputs for national and regional research and innovation strategies for intelligent specialisation. ■

Regional Offices of the CZSO: Field Surveys



In 2024, the CZSO's interviewing network, comprising 308 systemised positions and additional external interviewers, ensured the collection of data for regular household surveys. This was only possible through the direct interviewing of randomly selected households. The interviewers also collected data for consumer price statistics, as well as



agricultural statistics from natural persons as reporting units.

The organisation and conduct of sample surveys remained unchanged compared to previous years. The **household survey** consisted of two sectors (IHS – **Integrated Household Survey**, and ILCS – **Integrated Living Conditions Survey**), and was based on a random selection of apartments from the Register of Census Districts and Buildings. The interviewers reached out to households whose habitual residence was in the selected apartments and invited them to participate.

The integrated household survey including the **Labour Force Survey** (LFSS) is based on a sample of 33.9 thousand apartments. This survey is conducted quarterly and focuses on gathering information about employment and unemployment among the population, including those who are economically inactive. In 2024, the LFSS included a **module focusing on young people in the labour market**. The survey targeted people aged 15–34.

Of the total IHS selection, 6,780 apartments were chosen for inclusion in the **Tourism Sample Survey** (TSS) in 2024. For this survey, interviewers collected data on domestic and outbound tourism among Czech citizens. Another part of the selection for IHS (also 6,780 apartments) was selected for the **Sample Survey on ICT Usage in Households and by Individuals** (ICT), which focuses on the equipment of households with information and communication technologies, access to them and the way they are used.

In 2024, the **Sample Survey of Persons with Disabilities** (PSD) continued. A total of 8,000 pre-selected households, each with at least one member aged 15 or over with a disability, were contacted. The

survey results will serve as a basis for creating national concepts that promote equal opportunities for persons with disabilities.

The second sampling domain involves the Integrated Living Conditions Survey, for which a random sample of 11,300 apartments was selected. This domain is based on the **Living Conditions Survey** (EU-SILC), which examines the current living situations of households in the Czech Republic. The survey also maps the socio-demographic structures of these households, as well as the quality, methods, and financial demands of their housing. Additionally, it maps the working, material, and health conditions of the people living in these households. The follow-up **Household Budget Survey** (HBS) contacted over 3,000 households. The HBS aims to monitor the financial expenditures of all household members over a certain time period. The last follow-up survey, the **Household Finance and Consumption Survey** (HFCS), involved approximately two thousand selected households, mapping their financial and property conditions.

The interviewers of the Field Surveys Units at the regional offices of the Czech Statistical Office also provided year-round **price statistics**. Although the CZSO obtained part of the data from retail chains (known as "scanner data"), additional data on product and service prices were still necessary. These data were collected by interviewers directly in stores.

Last but not least, the interviewers also collected field data for **agricultural statistics**. The interviewers obtained and processed data from the reporting units (natural persons) as well as data for updating and administering the Farm Register. ■

Regional Offices of the CZSO: Statistical Processing

The Notifications of Reporting Duty to the CZSO were generated and sent out without complications or significant anomalies in 2024. As of 31 December 2024, a total of 138,317 reporting duty notifications and 7,846 addenda were disseminated, of which 144,009 notifications/addenda were distributed via an official electronic document delivery system known as 'datová schránka' and 2,154 were sent in paper form (primarily agricultural statistics reports).



Reports from regional offices were also sent out without problems. At the end of the year, the CZSO discussed functionalities for the new **record-keeping system EVID** with its supplier, APLIS. In October 2024, the head of the Agricultural and Forestry Statistics Unit was consulted on the schedule of dates for generating the **reporting duty notification** in 2025 for respondents from the agricultural field. The dates and stages of agricultural statistics are determined based on the availability of administrative data sources for the Osev 3-01 statistical task.

As of 31 December 2024, a total of **490,703 statements were prepared** for 2024. Of those, 65.8% were delivered electronically via DANTE WEB (34.3%) or ePDF (31.5%). The response was stable. The use of the online data collection application increased, especially due to problems with PDF forms. Opening the PDF form in Internet browsers devalued the form's functions and made it impossible to process them automatically. Compared to the previous year, the DANTE web application saw an increase of 2.5% in the share of electronic form delivery. Overall, there was an increase of 1.4% in the number of statistical forms delivered electronically in 2024. In the case of important statistical tasks, negotiations gradually took place with the ministries on the possibility of **obtaining data in a format other than statistical form**.

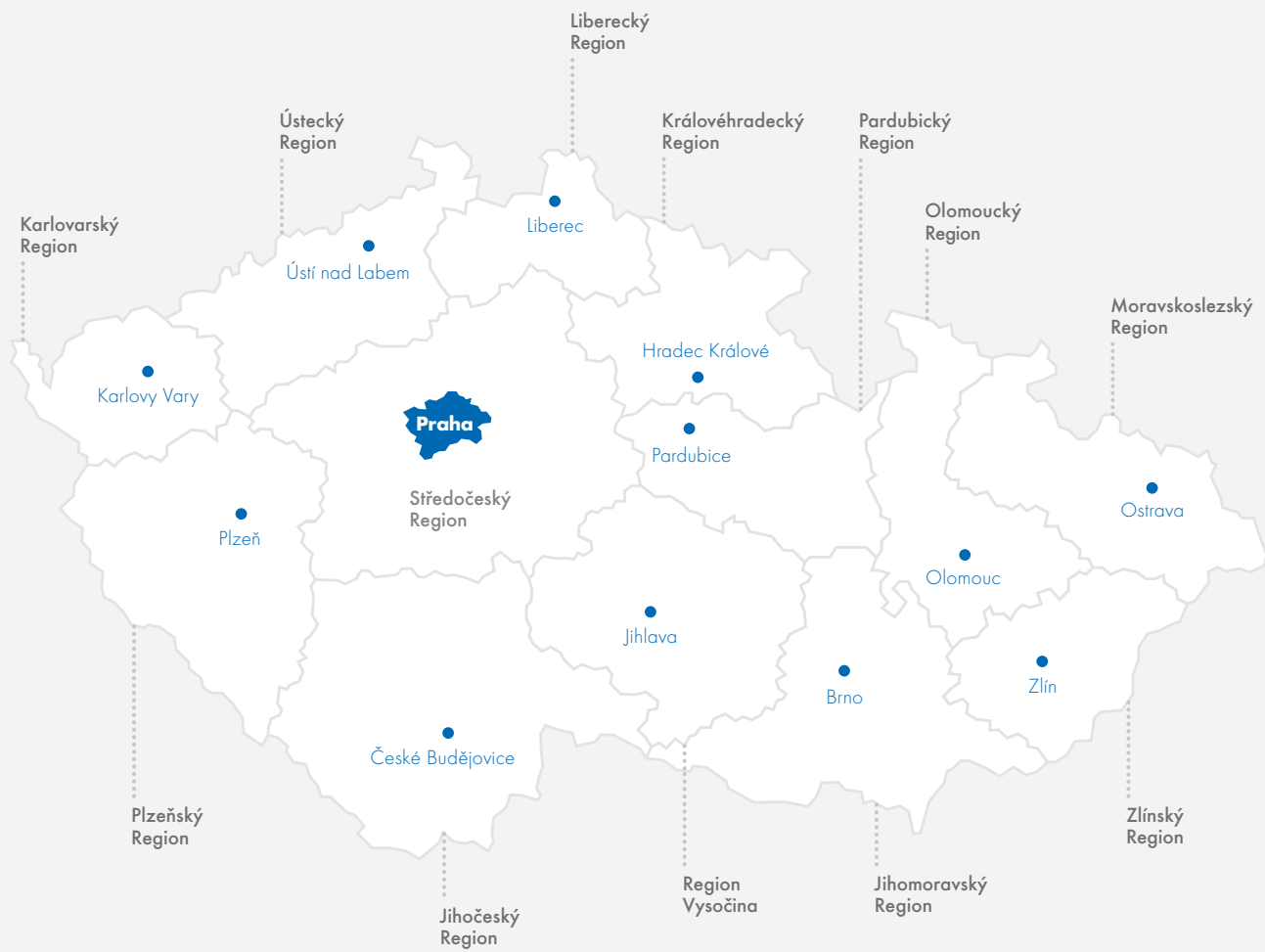
The mailing robot, which works with MS Outlook, was still used. The benefit of this is the automatic distribution of "correct" statistical forms.

All data were submitted in 2024 as scheduled, or on dates that were mutually agreed upon with the processors. In the field of **price statistics**, the CZSO continued working on the inclusion of statistical forms (Ceny Zem 1,2,3,4 - 04 questionnaires) in its standard tools. The Ceny Ob 1-12 (**scanner data**) statistical task was integrated into the reporting duty for all units as of January 2024, and can be displayed under the "Statistical Forms by Company Identification Number (IČO)".

In **demography**, the **completion and submission of statistical reports** Obyv 1-12 and Obyv 3-12 **were limited to cases involving the marriage or death of a foreigner** starting in 2024. This change also led to a staff reduction of five people in the Unit for Processing of Demography. The processing of the Obyv 2-12 report and the determination of causes of death remained unchanged.

In the second half of 2024, intensive weekly negotiations were held regarding the **collection of data** for the Stav 7-99 report from administrative sources only. Cancelling the Stav 7-99 report in 2025 will not change the CZSO's volume of processed data. The CZSO will download the data for further processing from the Information System of Territorial Identification (ISÚI).

Regardless of the territorial jurisdiction of the reports, all regional offices participated in **answering respondents'** questions and queries. The highest number of queries from respondents was recorded





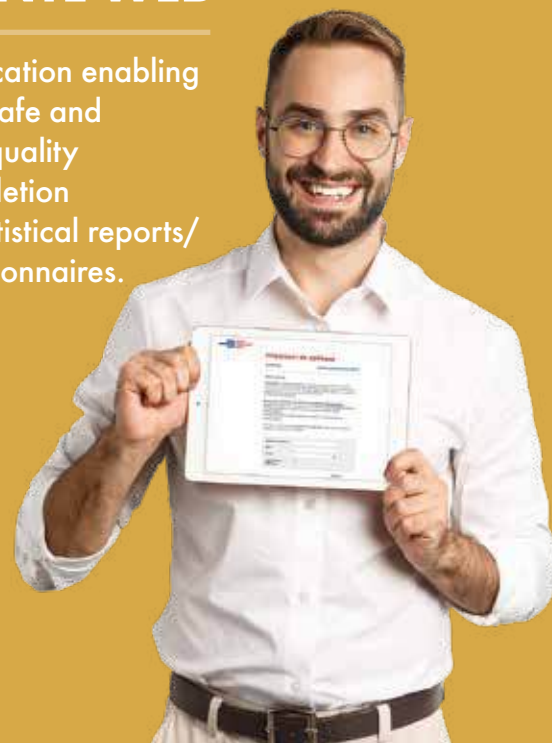
at the start of the processing year. These were sent via applications and emails to the addresses vykazy@csu.gov.cz and zapomenuteheslo@csu.gov.cz (i.e. the email address used for recovering forgotten passwords). A significant increase in requests for password recovery was recorded among respondents during the period in which the RES 2-99 report was due. This increase was observed via both the 'Forgotten Password' email and the virtual switchboard, as the report could only be completed using the DANTE web application.

At the beginning of 2024, the Data Input Coordination Unit conducted a **survey on the use of information systems and methods for collecting work and wage data** (Práce 2-04 and/or ÚNP 4-01 report/questionnaire) as part of the LMB grant, and also drafted a final report. The results of this survey were used as the basis for the ongoing minitenders, among other things.

Throughout the year, negotiations took place on minitenders as part of the SIS 5.0 Statistical Information System project (financed by the National Recovery Plan). New contracts were awarded for all the applications required for the project. Individual minitenders were negotiated with the respective contractors, documentation was prepared and commented on, prototypes were handed over and testing began according to test scenarios. ■

DANTE WEB

application enabling
fast, safe and
high-quality
completion
of statistical reports/
questionnaires.



Regional Offices of the CZSO: Information Services

Throughout the year, the Information Services Units of the Regional Offices of the Czech Statistical Office worked to fulfil the defined tasks set out in the approved activity plans for 2024. Employees of the Information Services Units at the regional offices provided consultations on data sources and their statistical reliability in relation to their respective region. They also prepared bespoke data files for updating regional documents, reports and publications.



Thanks to their presence in regional cities, many activities of Information Services Units reflected the requirements of regional institutions, local governments, associations, regional companies, as well as citizens. In 2024, the regular users of statistical data included regional, municipal and local authorities, labour office advisory boards and regional development agencies, among others. In 2024, the number of specific user inquiries and requests for information that were answered by the regional offices was close to 3,000. The CZSO continued to implement 11 **agreements on mutual cooperation with universities in the regions**. In November 2024, the Regional Office of the CZSO in Ostrava and the Faculty of Arts at the University of Ostrava signed an agreement concerning student internships for the 2024/25 academic year. The CZSO's Regional Office in Olomouc provided a three-week internship for three students from both the Department of Geography and the Department of Geoinformatics at Palacký University in Olomouc. Secondary school students completed internships at CZSO Regional Offices in Liberec, Pardubice and Ostrava in 2024.

In terms of **cooperation with universities**, representatives from the Regional Offices of the CZSO in Ústí nad Labem, Jihlava and Ostrava, as well as the Regional Office of the CZSO for the Středočeský Region, **gave presentations** at a number of higher education institutions, including the Jan Evangelista Purkyně University in Ústí nad Labem, the College of Polytechnics Jihlava, the University of Ostrava, the Czech University of Life Sciences Prague, and Charles University.

Moreover, a series of **presentations for secondary vocational school students** (mostly from business academies) were held in the Pardubice, Liberec, Olomouc and Moravian-Silesian Regions. Employees from the Regional Office in Karlovy Vary and the Regional Office in Ústí nad Labem also introduced the CZSO and its activities to pupils of the lower secondary education (grades 6 to 9).

As part of the regional outputs, flagship and jointly prepared titles were again planned in the 2024 Catalogue of Products. These were **quarterly regional bulletins and regional yearbooks**. They served as the basis for the **Comparison of Regions in the Czech Republic**, which was published by the Information Services Department and included summary interregional tables. A system of administrators, each responsible for an individual thematic part, was used to work on the named outputs. In cooperation with the relevant subject-matter department, they prepared table templates, underlying data and the methodology for all regional offices. For the joint analytical output, the **basic trends in regional demographic, social and economic development** were chosen as the cross-sectional theme, and this was published in October 2024 in 13 regions. Only the Regional Office of the CZSO in the Capital City of Prague chose "Senior Citizens in Prague" as their area of focus for 2024.

In addition to the joint outputs, some regional offices prepared **other optional outputs** based on published data about their respective regions. These include 'First Hand Figures Prague' (English version





included), 'Age Composition and Population Changes in the Municipalities of the South Bohemian Region', 'Municipalities of the Hradec Králové Region', 'Population of the Plzeň Region', 'Statistical Guide to the Municipalities of the South Bohemian Region' and 'City of České Budějovice in Figures 2024'. In the course of the year, several folded leaflets containing **printed information were processed** (e.g. folded leaflets on annual inflation or the LFSS survey). These leaflets are a popular means of disseminating statistical data to the general public, particularly among regional field survey workers during their household visits. The Regional Offices of the CZSO in Pardubice and in České Budějovice regularly published monthly summaries of the latest data. The Regional Office in Liberec prepared a special fact sheet with regional data and submitted it to the regional authority. The fact sheet was also published on the Regional Office's website. The Regional Office of the CZSO in Zlín prepared quarterly reports on the Zlín Region's current socio-economic development, supplemented by a two-page graphic output.

An integral part of the Information Services Units' tasks at regional offices is the **administration and regular updating of their respective websites**. In 2024, these websites published regional publications, links to regional data, time series, and short analytical texts in the form of news, which were subsequently taken over or cited by the regional press. A new content management system was implemented in mid-2024, along with a new design for the CZSO website. In close cooperation with the Information Services Department, regional

webmasters proceeded with preparing data for migration and consulting new content, as well as with ongoing work in the new system. Therefore, a complete revision and cleaning of unnecessary pages was required within the individual content management systems in 2024. In addition, representatives of the Regional Offices of the CZSO in České Budějovice, in Ústí nad Labem and in Ostrava participated in user acceptance tests for the new system of the Information Dissemination Portal (PID), which falls under the remit of the Internet Unit. In addition to the overall visual changes, the URLs of all regional websites were changed and transferred to the new gov.cz domain. The novelty is not only the appearance, but also the English version of selected regional websites. In autumn 2024, all regional topics were checked for the correctness of data content, malfunctions or other irregularities in the display of data in all groups of statistics; these were divided between regions and headquarters by specialisation. ■



Regional Offices of the CZSO: Cross-border Cooperation

[Redacted]

[Redacted]

[Redacted]

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[Redacted]

[Redacted]

[Redacted]



Representatives of the CZSO's Regional Offices in Olomouc and Ostrava met with their Polish counterparts from Opole at the Regional Office in Ostrava. This cooperation resulted in 9 publications and infographics. The Regional Office in Liberec continued its activities within the framework of EUREX Statistics and the BodredLabsCE project. The Regional Office in České Budějovice cooperated on the expansion of the CentropoESTATISTIC database. A representative of the Regional



Office of the CZSO in Ústí nad Labem is based in the Euroregion Elbe/Labe. The director of the Regional Office in Liberec took part in the Czech-German regional forum.

In mid-April 2024, another meeting of representatives of the Regional Offices of the CZSO in Olomouc and in Ostrava with colleagues from the Polish Statistical Office in Opole took place in Ostrava. Statisticians in these regions have been cooperating for many years. During this time, nine publications and many other valuable outputs from Czech-Polish statistics have been created. The outcome of last year's collaboration is an infographic presenting households from the perspective of the 2021 census results.

The Regional Office in Liberec and its representatives participated in the activities of the **EUREX Statistics** Working Group within the **Euroregion Nisa** once again, attending an online meeting in mid-October. At the end of November, the **BodredLabsCE project** partners held an online meeting, during which they shared their experience of working within the EUREX Statistics group. In addition to the regularly published basic statistical indicators for the different regions of the Euroregion, the Information Services Unit prepared comparable data from the Population and Housing Census. Work also began on creating tables that compare tourism in the **Czech-Polish border region**.

The CZSO Regional Office in České Budějovice continued to collaborate closely with **regional statistics offices in Austria, Slovakia and Hungary** to expand and improve the cross-border CentropoESTATISTIC database. In October 2024, a traditional online workshop was held to introduce the extended functions of the **CentropoMAP application** and update the database. Other topics discussed

included the current state of processing census results in individual countries, integrating these outputs into the CentropoESTATISTIC and CentropoMAP applications, and the availability of commuting data with cross-border overlap.

A representative of the Regional Office in Ústí nad Labem has been a long-standing member of the operational working group for the development of the Elbe/Labe Euroregion.

The director of the Regional Office of the CZSO in Liberec participated in the opening of the Second Czech-German Regional Forum and the subsequent panel discussion on the importance of border regions for European cohesion. ■





Germany

Poland

Liberec

České
Budějovice

Olomouc

Ostrava

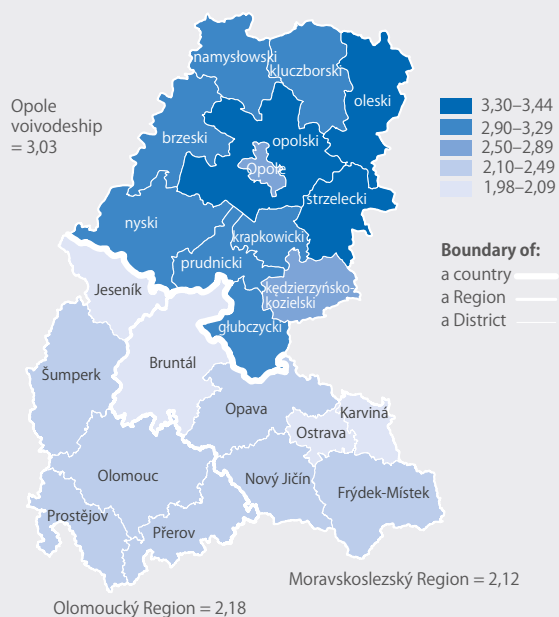
Slovakia

Austria

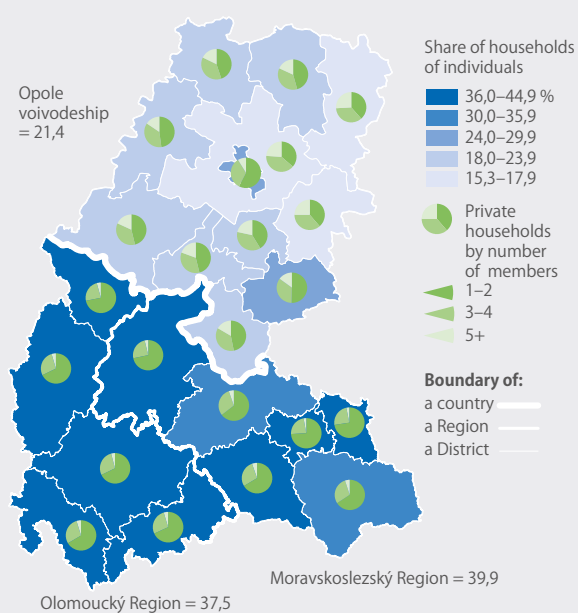
Hungary



Average number of household members



Households by number of members



Election Statistics

Horizontal bar 1

Horizontal bar 2

Horizontal bar 3

Horizontal bar 4

Horizontal bar 5

Horizontal bar 6

Horizontal bar 7



In 2024, the CZSO was responsible for processing the results of the European Parliament elections in June, followed by the regular elections to regional councils and one-third of the Senate of the Parliament of the Czech Republic in the autumn. It also processed the results of new and additional elections to local councils. A total of 31 new local councils were elected on four previously announced dates in March, June, October and

First, **elections to the European Parliament** were held on **7 and 8 June 2024** pursuant to Act No. 62/2003 Sb. **Elections to the regional councils** and one-third of the **Senate of the Parliament of the Czech Republic** were held on **20 and 21 September 2024**. The second round of Senate elections took place a week later, on 27 and 28 September. The processing of the results was carried out in accordance with Act No 130/2000 Sb. and Act No 247/1995 Sb. The CZSO's task was to establish a system for ascertaining and processing election results, prepare methodological documents, train representatives of polling station commissions designated by law, collect voting results from nearly 15,000 electoral districts as well as process and publish the results. The CZSO provided everything within the set deadlines in September, despite the heavy flooding in the Olomouc and Moravian-Silesian Regions.

In addition to the nationwide elections, the CZSO was responsible for **processing the results of the extraordinary local council elections**, which were announced on four different dates. New and additional elections to local councils were announced in 2024 to be held on 23 March in 8 municipalities, 22 June in 9 municipalities, 5 October in 11 municipalities and 7 December in 5 municipalities. In two cases, no candidate list was submitted in the relevant municipality and no elections were held here. A total of 31 new local councils were elected during the year.

Attention was paid to providing high-quality **training to members of polling station commissions**. New instructional videos were filmed and presentations were prepared containing examples of how to evaluate ballots and preferential votes. A test was prepared for members of polling station commissions in which they could verify their knowledge on an anonymous and voluntary basis. A subsequent analysis of their

December. The CZSO was also concerned with electoral legislation, including commenting on legislative drafts in inter-ministerial comment procedure.

answers made it possible to determine problematic areas deserving a stronger focus during the trainings.

The quality and security of election processing are continuously improved. Control mechanisms are enhanced to flag potential errors by the commission promptly, enabling everything to be checked and corrected if necessary. The CZSO conducted load and penetration tests, performed election results processing tests and collaborated with professional institutions.

The CZSO maintains an active, year-round **presentation system of election** results on the **volby.cz** website. This makes voting results available to the public down to the lowest level of electoral districts, and is supplemented by analytical outputs in various territorial divisions. In 2024, the results of the autumn elections were presented in a new modern form, following the unified appearance of the CZSO and state administration pages and enabling new functionalities. Furthermore, time series of key election indicators are updated annually and data publications, including the methodology, are released after each election. Users' queries are answered continuously and non-standard outputs are prepared. In the legislative field, the CZSO provided opinions on all proposed amendments to laws in the Czech Republic's Parliament that impact the processing of election results. The Ministry of the Interior also asked the CZSO for cooperation in preparing electoral legislation and implementing regulations.

The results of the elections held in 2024 were processed by the CZSO without defects and submitted to the State Electoral Commission for approval and publication in the Collection of Laws and International Treaties.

Products and Services

The most important event of 2024 was the launch of a new CZSO website on the new csu.gov.cz domain. After ten years, there is a fundamental change in the information structure, graphics and presentation, which corresponds to the design of the gov.cz system while also reflecting the CZSO's visual identity. DataStat, a new application that will replace the Public Database, was put into pilot operation.



Website of the Czech Statistical Office

The new csu.gov.cz website was launched in June 2024. Its graphics correspond to the CZSO Design System, which is fully compliant with the gov.cz design. Alongside the new website, new web presentations of Statistika & My magazine (statistikaamy.csu.gov.cz) and other small websites and applications were created, including their design and management. Another part of the results of the 2021 Population and Housing Census was published on the scitani.gov.cz website in the past year (under the new content management system).

The appearance, information architecture and content of the CZSO csu.gov.cz website had a complete makeover, as did the other functionalities and applications necessary for its operation, such as the full-text search and Catalogue of Products. The Event Calendar and Search Whisperer are all new.

The most important part of the entire presentation is now the **STATISTICS section**, which is presented in a completely new way. A relatively broad structure of 42 statistical groups and 134 subgroups was created, offering data ranging from basic statistics to product-related content and thematic articles. The key was integrating the newly created DataStat database, from which the STATISTICS section draws much of the data displayed as economic indicators, tables, graphs, maps, and more.

In 2024, the CZSO's website recorded **almost 1.5 million visits and over 11 million views**. In addition to the CZSO's homepage, the following pages were among the **most visited**: Catalogue of Products; Inflation, Consumer Prices; Press Releases; News Releases; Statements, Data Collection; Online Reporting (DANTE WEB); Elections 2024; Population, Employees and Wages. The **most frequently searched keywords** in 2024 were 'consumption', 'inflation', 'elections', 'population', 'unemployment', 'average wage', 'retail sales' and 'birth rate'.

Desktop computers (approx. 65%) and smartphones (30%) are the most commonly used devices to access the CZSO's website, with tablets accounting for only 5%. The most common screen resolution is 1920 x 1080, followed by 1536 x 864. In terms of browser usage, Chrome leads by a significant margin, followed by Chrome Mobile, Microsoft Edge, Mobile Safari, Safari and Firefox. The above data were obtained using the Matomo traffic monitoring system. Following the redesign of the website in June 2024, it became necessary to combine data obtained from this tool with data from czso.cz website traffic. Therefore, it is not possible to compare results with 2023 data or with data obtained using the previously used Google Analytics and the DISSEMINATION/Monitoring tool.

Public Database and DataStat

The Public Database (VDB) is a presentation database intended for the general public. It is an important data source for both internal and, of course, external users. VDB is an effective tool for data dissemination and the generation of open data (i.e. data sets containing data in an open format, most often XML or CSV). Users can access open data through APIs.

The **number of visitors to the public database** is increasing every year. In 2024, the number of visits exceeded **666,000**, marking a 28% increase compared to the previous year. The VDB page views increased from 4.7 million to 5.4 million in the same period. The most common operation performed in VDB was displaying individual statistics (1.6 million) followed by displaying an object with parameters (1.5 million) and displaying the object itself (1.1 million). Users exported over 217 thousand pieces of data (almost 204 thousand of which were in XLSX format), the highest number since the VDB was put into operation. Exports in XML format also increased (by 13.0%). The most visited groups by number of views were Prices and Inflation (509 thousand views), Demography (424 thousand views), Population and Housing Census (296 thousand views), Tourism (229 thousand views) and Wages (129 thousand views).

In addition to continuously updating the Public Database (VDB), the CZSO made significant efforts in 2024 to **build the new DataStat application**, improving certain functionalities and transferring data

from the VDB, which enabled the launch of the application in pilot operation for external users on 31 October 2024.

Geoportal

In 2024, the Statistical Geoportal was **expanded to include indicators** from sectoral statistics – **Population, Business Register and Elections**. The CZSO also continued expanding the original Census topics. The commuting application formerly known as Dojíždka was renamed Mobility upon the addition of visualisation of internal movement flows.

The geoportal received over **25,000 visits** in 2024. The Statistical Atlas is the most visited application, accounting for 52% of all application page views. This is followed by the Mobility application with 32%, and the Statistical Georeports application with 16%. By the end of 2024, the **Statistical Atlas** featured 1,793 thematic maps for 313 indicators, the Mobility application featured 196 thematic maps for 47 indicators, and the Statistical Georeports application offered the option to select any territory and display a total of 168 indicators.

Open Data

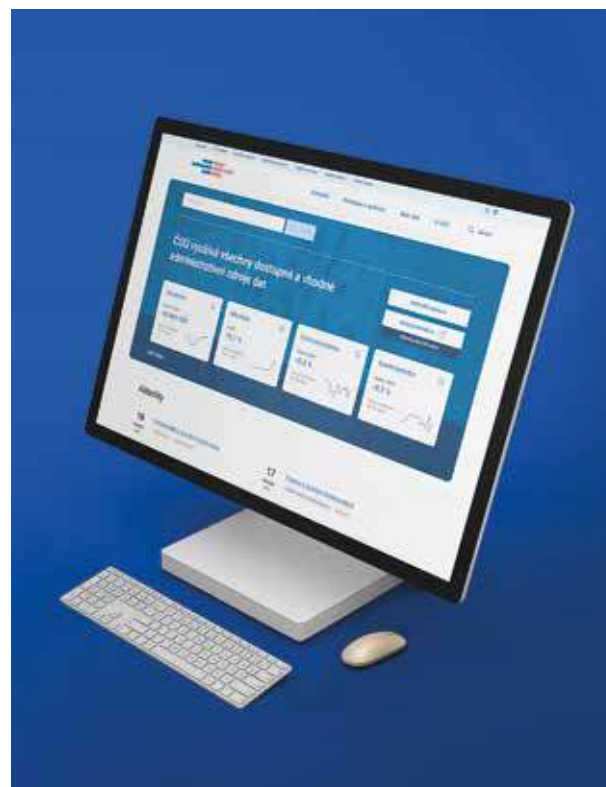
In 2024, VDB was the primary source of open-format data sets. By the end of the year, the CZSO had 1,006 data sets registered in the National Open Data Catalogue. These data sets contained statistical data, election results, and code lists, as well as links between them. In 2024, a total of 247 new files containing updated or entirely new statistical data in an open format were generated. The



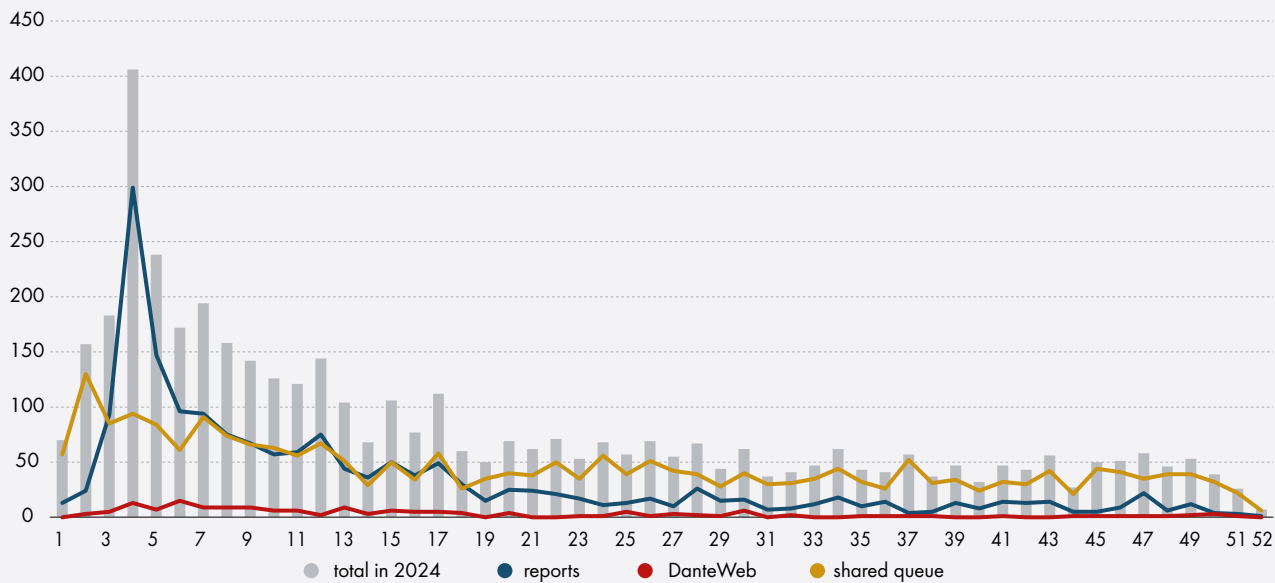
data most frequently downloaded by users were: employees and average wages; regional accounts; deaths by age group (weekly and monthly data); guests and overnight stays in collective accommodation facilities.

Publication Activities

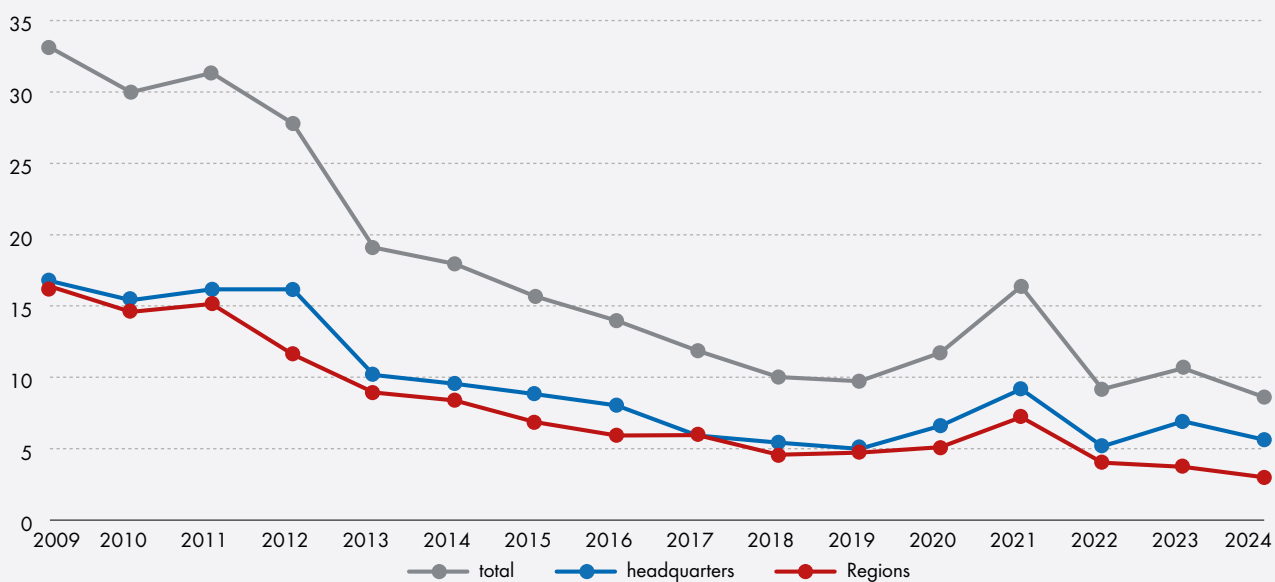
The **Catalogue of Products** is the main tool for managing the CZSO's publishing activities. The CZSO prepares the Catalogue using an internal application that was significantly modernised as part of the SIS 5.0 project in 2024. In addition to the standard functions, it now allows the outputs of other entities of the State Statistical Service to be included in the Catalogue. The Catalogue of Products contains and provides users with an overview of all planned outputs, including publications, news releases, analyses, time series, open data, etc.). The Catalogue of Products available on the CZSO website can be searched using various criteria, such as groups and subgroups of statistics, territorial breakdown, type of output and date of issue. All presented products are available on the website free of charge. By the end of 2024, the Catalogue contained 500 items, including 20 types of news releases, 54 open-format sets, 51 analyses, 113 time series and 76 press releases. A total of 1,144 outputs were published in 2024, primarily in the areas of price, regional and population statistics, as well as construction statistics. The most sought-after printed outputs last year were unquestionably once again the journals *Demografie*, *review for population development research* and *Statistika: Statistics and Economy Journal* and, traditionally, the *Statistical Yearbook of*



Overview of the number of telephone queries handled (weeks)



Total number of queries (thousands) from 2009 to 2024





the Czech Republic. In 2024, with very few exceptions, all planned products were published on the originally planned dates. Any changes to the publication dates were announced well in advance.

The **Central Statistical Library** (CSL) became fully operational following the completion of the reconstruction of the CZSO headquarters building. Ten new readers registered with the library during 2024. As of 31 December, the library had a total of 2,182 registered users. During the year, 461 users visited the library and borrowed 980 publications, of which 411 were books and 569 periodicals. A total of 681 books were borrowed for on-site study, while CZSO employees borrowed 299 books for home use.

Services Provided

Almost 9,000 orders were processed by the Information Services Units at the headquarters and in regional offices in 2024. Compared to 2023, there was a 19% decrease, resulting from a lower number of orders placed in the census area, the launch of a clearer user-friendly website, and the increased use of open data sets. More than 65% of queries were handled by information service employees at headquarters.

According to the EIS JASU accounting records, revenues from products and information services reached CZK 474,944 in 2024 (CZK 372,446 less than in the previous year). Revenues from information services decreased by 44% year-on-year. Users' custom orders and microdata made up the largest share of sales. The CZSO's budget for

information services revenues in 2024 was set at CZK 1 million, but this target was missed by more than CZK 525,000. This decrease is primarily due to users becoming accustomed to working with freely available data on the CZSO website, as well as making extensive use of open-format data.

Employees of information services also handle telephone inquiries. A total of 4,312 questions were answered via the virtual switchboard. The caller can choose from three topics: questions about reports and reporting duties; questions about technical support when using the DanteWeb application; and a general queue for submitting information from individual areas of statistics and answering questions about specific data requests (e.g. inflation and population). Most queries were recorded in the first quarter of the year, when callers collected information about inflation rates and respondents received notifications about their reporting duties. ■



Communication

1. Introduction

2. Objectives

3. Methodology

4. Results

5. Conclusion

6. References

7. Appendix



In 2024, the Czech Statistical Office continued to actively provide statistical information to the public and increase statistical literacy. The Office used various communication tools, such as its own website, social networks, press conferences, press releases and magazines. In addition to the usual tables and graphs, the results of statistical surveys were presented through data visualisation, exhibitions and videos.



Communication activities helped to achieve the external communication goals, supported CZSO’s strategic objectives and enhanced its reputation among all target groups. Surveys show growing awareness of the CZSO and public confidence in its activities. No crisis communication took place in 2024.

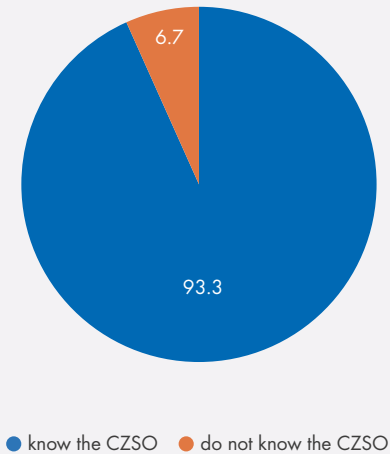
In 2024, employee motivation and commitment saw notable improvement, attributable in large part to the company's effective internal communication strategy. This strategy is designed to provide employees with timely and sufficient information, as well as to promote knowledge sharing, substitutions, motivation and commitment.

Image of the CZSO among the Czech Public

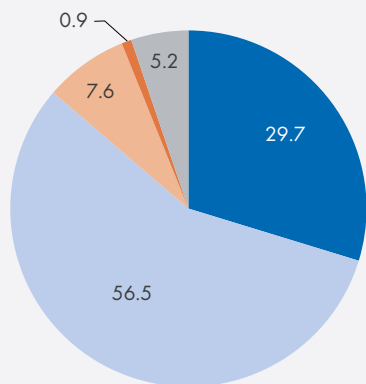
In February 2024, a public opinion survey on the CZSO was carried out in cooperation with MEDIAN, s.r.o. Compared to the 2021 survey, the main conclusion is that there has been a significant increase in public trust in the CZSO (+22 percentage points), as well as a greater perception of its expertise (+13 percentage points) and increased awareness of its work (+ 22 percentage points).

A total of 93.3% of respondents are familiar with the Czech Statistical Office, and 86.2% respondents trust it. The vast majority of citizens consider the CZSO to be a useful (86.1%), independent (73.8%) and professional (82.7%) institution. Respondents assess information from the CZSO, which they usually encounter in the media (81.7%)

Awareness of the CZSO (%)

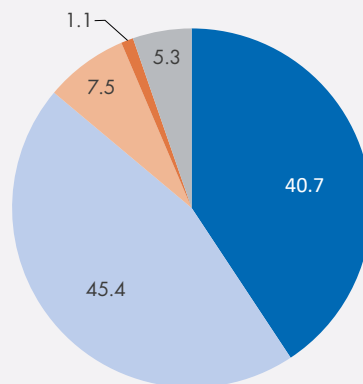


Confidence in the CZSO (%)



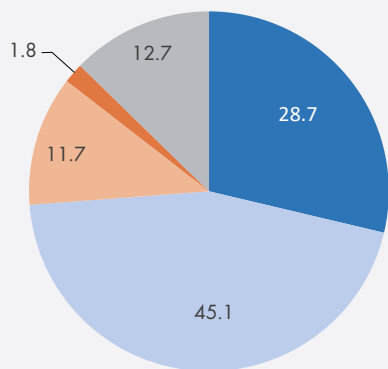
- definitely trust
- rather trust
- rather mistrust
- definitely mistrust
- do not know

Is the CZSO a useful institution? (%)



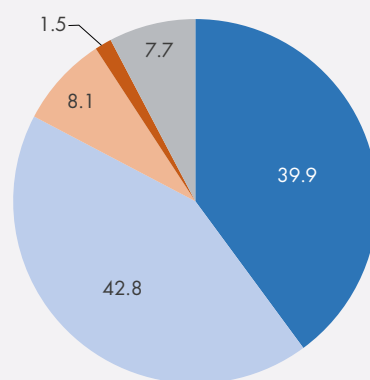
- definitely useful
- rather useful
- rather useless
- definitely useless
- do not know

Is the CZSO an independent institution? (%)



- definitely yes
- rather agree
- rather useless
- definitely useless
- do not know

Is the CZSO a professional institution? (%)



- definitely yes
- rather agree
- rather useless
- definitely useless
- do not know



or on the internet (73.5%), as credible (79.9%), politically impartial (71.7%) and accurate (71.1%).

External Communication

In 2024, the CZSO organised **12 press conferences**. In cooperation with the relevant departments, **75 press releases**, **29 notices**, **19 updates** and **128 news** releases were published. Most of them also included audio recordings of the quoted staff.

The Communication Department answered a total of **406 media queries**. In 2024, based on feedback from journalists, the Office also began publishing **press conference recordings on the CZSO YouTube channel** as part of its press releases.

The Czech Statistical Office and its data were mentioned in more than **40,000 media reports** in 2024. The importance of CZSO statistics is reflected not only in their use by journalists, but also in how often its **employees** are quoted in the media. In 2024, CZSO employees **were quoted** a total of **6,390 times** in the media. All CZSO employees receive a daily email overview of media outputs.

The CZSO's visual presentation on all external communication channels is governed by the updated Uniform Visual Style Manual, which came into effect in the second half of 2024.

In 2024, the CZSO published **10 issues of the Statistika & My magazine**. The magazine is published in a print run of 2,000 copies

and is also available to download as a PDF. The Department of Communication prepared a total of 140 articles for the journal. Following the publication of every new issue, registered users receive the regular newsletter.

By the end of 2024, a total of 9,340 subscribers received it in their email inboxes. In June 2024, the journal's website became part of the CZSO's new website on the csu.gov.cz domain. The average



Quotations of CZSO employees by topics in the media (a total of 6,390 quotations in 2024)





daily traffic to the magazine's website was around 500 users in the first six months of operation.

In 2024, four issues of scientific quarterly journals **Demografie**, **Review for Population Research** as well as **Statistika: Statistics and Economy Journal** were published. Both professional journals have an impact factor, which proves their high professional quality, and are part of the Scopus and Web of Science (Emerging Sources Citation Index) international citation databases of peer-reviewed professional journals.

In addition to regular periodicals, statistical outputs were presented in the Office's publication **Czechia in Figures 2023**, which was published in March 2024 and is available in both printed and electronic versions on the CZSO's website.

In 2024, the CZSO further strengthened its **social media** presence and saw an increase in follower interest across all its platforms. By the end of 2024, the official CZSO account **on X** was followed by 30,853 users, marking a 10.6% year-on-year increase. The CZSO's **Instagram** profile saw a 21.2% increase in followers, reaching a total of 6,470. A total of 2,467 subscribers were recorded on the professional networking site **LinkedIn**, representing a year-on-year increase of 19.8%. The **YouTube channel** had 858 subscribers, i.e. 82 more than in the previous year. The CZSO has a Mastodon account as a backup platform to the X network.

In June 2024, the X social network was used as the primary channel for communicating the results of the European Parliament elections. The CZSO also communicates its outputs on social media in the form of 'fun facts' about its statistics, supplemented by simple graphics. In 2024, the CZSO placed more emphasis on creating **video content**, known as 'reels', on Instagram. LinkedIn was primarily used to enhance CZSO's reputation as an employer of choice.

Increasing statistical literacy is one of the basic objectives of the Department of Communication. In addition to European Statistics Day on 20 October 2024, the CZSO commemorated the 20th anniversary of the Czech Republic's accession to the EU by holding a press conference, creating a brochure, folded leaflet and infographics, and organising a public quiz and exhibition. The CZSO also carried out a separate social media campaign focusing on interesting facts from Czech and EU statistics. This topic was also covered in the April issue of *Statistika & My* magazine.

The competition **for the best statistical poster** took place again in the 2024/25 school year. In the autumn of 2024, schools were invited to participate in the competition and the website was updated. The evaluation of the competition took place in 2025. Based on requests from several schools, the CZSO held **presentations and lectures for students**.



In 2024, the **Statistical Geoportal** project won the Top Rated award in the **Golden Semicolon** competition, organised by the PR Klub trade association for communication professionals.

Internal Communication

In 2024, the internal newsletter covered various areas of working life at the CZSO in more detail, such as changes in its catering services, the use of MS Teams and other IT techniques, as well as the reconstruction of the headquarters building.

To mark the completion of the **reconstruction of the Prague** headquarters, an open day for employees was organised at the beginning of February. Almost 200 employees took part in the event, submitting a total of 80 completed quizzes. On this occasion, brochures 'We Are the CZSO' and 'CZSO: a Good Place to Work' were created. The brochures are intended for anyone **interested in working at the CZSO** and also serve to introduce the Office's activities.

The 12th annual CZSO **employee photo competition** took place in 2024, with the theme of 'Elements'. This year, 80 participants submitted a total of 203 photographs. The selected photos became part of the desk calendar for 2025. The results of the competition were presented at the opening of the **exhibition** of the best photographs. In addition to this exhibition, a further five exhibitions were held at the headquarters building in the same year. These were: the reconstruction of the CZSO building in Prague; posters from the



Czech Demographic Society conference; 20 years of Czechia in the EU; the winning photos from the CZSO's 'My & Statistika' photo competition; and infographics. An exhibition on counting and historical calculating machines was installed in the public foyer of the headquarters building.

The **Christmas meeting** of the CZSO management and employees took on a traditional form. The President of the Office reviewed the past year and outlined the challenges of the upcoming one. The event was held in a pleasant atmosphere, with colleagues enjoying carols and friendly conversations.

To encourage employees to be more active, a **ping-pong league** was set up. The first season started in autumn 2024, with 51 employees from the headquarters and regional offices taking part.

More about CSR activities can be found in the chapter on corporate social responsibility. ■



Social Media	Number of followers	Increase in followers (Y-o-Y)	Number of posts	Number of posts displays in total
X	30,853	10.62% (2,961)	560	1,302,400
Instagram	6,470	21.16% (1,130)	425	297,100
LinkedIn	2,735	19.75 % (451)	118	87,465
YouTube	858	10.57 % (82)	22	33,949

International Cooperation



In 2024, the CZSO continued to perform tasks related to its membership of the EU and other international organisations, as well as engaging in international activities and cooperating with the statistical offices of other countries.



European Union

In particular, the Council of the EU prepared two regulations: one in the field of demographic and population statistics (Proposal for a Regulation of the European Parliament and of the Council on European statistics on population, dwellings and housing); and one on European Union labour market statistics on businesses (Proposal for a Regulation of the European Parliament and of the Council on European Union labour market statistics on businesses). Negotiations between the institutions were concluded on two proposals: one for a regulation amending Regulation (EC) No 223/2009 of the European Parliament and of the Council on European statistics, and the other for a regulation of the European Parliament and of the Council amending Regulation (EU) No 691/2011 as regards the introduction of new environmental economic accounts (EEA) modules. Furthermore, the CZSO was regularly involved in the activities of the Statistics Sub-Committee of the Economic and Financial Committee of the Council of the EU. In November, the ECOFIN Council adopted its annual "autumn" conclusions on statistics. In the area of EU legislation, a number of implementing regulations were adopted. These mainly followed the previously issued framework regulations concerning social and business statistics, or were adopted in the context of revising the NACE and CPA statistical classifications.

At meetings organised by the European Commission/Eurostat (meetings of directors, working groups, task forces, committees etc.), the preparation and state of implementation of legal regulations, questions of methodology and other activities within the framework of the European Statistical System (ESS) were discussed. At the highest level of the European Statistical System (ESS), three meetings of the European Statistical System Committee (ESSC) were held in 2024, as well as the Conference of Directors General of National Statistical

Institutes (DGINS) in Tallinn. Furthermore, the CZSO President participated in the Partnership Group, a select group of directors-general/presidents of ESS national statistical institutes and the Eurostat Director-General, as an elected member. This group usually meets three times a year and is responsible for supporting the strategic development of the ESS and preparing regular ESSC meetings. At the end of the year, President of the CZSO was elected chair of the Partnership Group for the next two years. In 2024, discussions focused on the ESS's common position regarding the future direction and strategic priorities of European statistics, human resources, and the new roles and challenges faced by national statistical authorities. Other topics included the implementation of the amendment to Regulation No 223/2009 on European statistics, the implementation of the ESS's innovation agenda, and the follow-up to the third round of peer reviews.

In May, the Belgian Presidency organised a conference for the presidents of statistical offices to discuss ways of increasing statistical and data literacy among young people. In September, the Hungarian Presidency organised a seminar to explore the creation of a shared vision for the European Statistical System.

During the year, the CZSO was involved in projects financially supported by EU grants. These projects covered agriculture, price statistics, national accounts, income and living conditions, employment, the use of ICT in households and businesses, research and development, and short-term statistics.

International Organisations

At the beginning of March 2024, the CZSO participated in the annual meeting of the UN Statistical Commission in New York. There,



it raised concerns about the recommended model for updating international classifications in a 5-year cycle. It also presented its views on the revision of the national accounts standard. Other key topics covered at the Statistical Commission meetings included the basic principles of official statistics, the working methods of the United Nations Statistical Commission, the 2030 Agenda for Sustainable Development, and statistics relating to the economy, the environment, and regional development.

The meeting of the OECD Statistics and Statistical Policy Committee, which took place in June in Paris with the participation of the CZSO, focused mainly on the use of imputations or modelling in official statistics, OECD activities in the field of artificial intelligence or the presentation of a proposal for the creation of a new working group on welfare statistics. This was followed by a meeting of the UNECE Conference of European Statisticians in Geneva, which focused on data ethics, national accounts, and the results of in-depth reviews in selected statistical areas.

In November 2024, the CZSO took part in the World Data Forum, which was organised by the UN and took place in Medellín, Colombia.

Technical Assistance

In 2022, as part of its long-term activities, the CZSO continued to provide technical assistance abroad with the aim of strengthening the statistical infrastructure and capacity of other countries, creating timely, reliable and internationally comparable data, and bringing them closer to European statistical standards. In 2024, the CZSO



hosted ten study visits from several countries (North Macedonia, Kosovo, Serbia, and Turkey) as part of the final phase of the EU pre-accession cooperation programme IPA 2019. The visits covered various topics, including national accounts, data confidentiality, foreign trade statistics with services, education statistics, and dissemination and communication. Subsequently, activities under the new IPA 2022 programme were launched. CZSO experts are involved in the project in the field of national accounts in six Western Balkan countries and Turkey. In 2024, one kick-off meeting, one workshop, one expert meeting and seven missions abroad were held. In addition, the CZSO continues to cooperate with the State Statistical Office of North Macedonia. Three missions took place in Skopje, focusing on statistics of international trade in services, and income and living conditions surveys. One online meeting was also held on the topic of business registries. The CZSO received two foreign visits from the Statistical Office of Kosovo on the topics of ESA 2010 and tourism statistics. One visit was from Kyrgyzstan on the issue of national accounts, and one CZSO expert attended a dissemination and communication seminar for ENP-East statistical offices in Belgrade.

Bilateral Cooperation

In 2024, a number of bilateral negotiations were also held. In March, the President of the CZSO met with his Hungarian counterpart in Budapest to share his experience from the Czech Presidency of the Council of the EU. The issues of cooperation with the academic sphere, the consumer price index, and scanner data usage were also discussed. As part of the traditional cooperation between the two organisations, a CZSO delegation visited their colleagues from the Greek Statistical Office in Thessaloniki in September 2024. Topics

discussed at the meeting included the use of artificial intelligence in statistics among other things. At the beginning of November, the President of the CZSO welcomed the Director General of the Statistics Estonia in Prague. The meeting primarily focused on coordination within the national statistical system, as well as administrative data sources and data management. In November, there was also a visit of the new President of the Statistical Office of the Slovak Republic. The presidents of the two statistical offices discussed their experiences of reorganising the regional offices and the field survey system, among other topics. In late November, President of the CZSO welcomed delegations from both the Republic of Korea and Slovenia to Prague. Topics covered in the discussion with Statistics Korea included statistical registers, administrative data sources, scanner data, the international exchange of data to support businesses, big data, experimental statistics and the potential applications of artificial intelligence. Negotiations with the Director General of the Statistical Office of Slovenia focused on the role of statistical offices in national data systems, the preparation of ecosystem accounting and the exchange of microdata within Intrastat. In terms of cooperation with countries preparing for EU accession, bilateral meetings were held in Prague with the heads of the statistical offices of North Macedonia (March) as well as Albania and Kosovo (both October). In particular, the current needs of Balkan colleagues and other possibilities for cooperation were discussed.

In 2024, employees of the Czech Statistical Office undertook a total of 165 foreign business trips, participating in 132 events. A total of 29 foreign delegations visited the CZSO in 2024. Further meetings with foreign colleagues took place online. ■

Human Resources Management



In 2024, the focus of human resources management was on preparing for changes resulting from amendments to Act No 262/2006 Sb., the Labour Code, and Act No 234/2014 Sb., the Civil Service Act. The focus was also on ensuring that all activities in the field of human resources, wages, and activities were aimed at meeting the strategic goal of becoming an employer of choice.



For the year 2024, a **strict limit** was set for the **number of employees** at 1,265. In 2024, the average full-time equivalent (FTE) employment was 1,259.956. A total of **73 new employees / civil servants joined** the CZSO in 2024. The **employment or service relationship was terminated** for **108 employees**. In 13 cases, this was by mutual agreement; in two cases, by notice from the employee; in one case, by notice from the employer; in 13 cases, by expiry of a fixed-term contract; and in 44 cases, at the request of a civil servant pursuant to Section 73 of Act No 234/2014 Sb. on the Civil Service, as amended (hereinafter also referred to as the Civil Service Act, the 'CSA'). In five cases, this occurred during the trial period, initiated by the employee; and in seven cases, initiated by the employer. The civil service employment with 16 employees was terminated for organisational reasons in accordance with Section 72(1)(d) of the CSA. The civil service employment of two other employees was terminated pursuant to Section 74(1)(h) of the CSA due to them reaching the age of 70 in 2024. A total of 5 civil servants were released to work at another service office.

The turnover rate was 8.57% in 2024. This represented an increase of 2.38 percentage points compared to the previous year, primarily due to a reduction in the number of working or service positions.

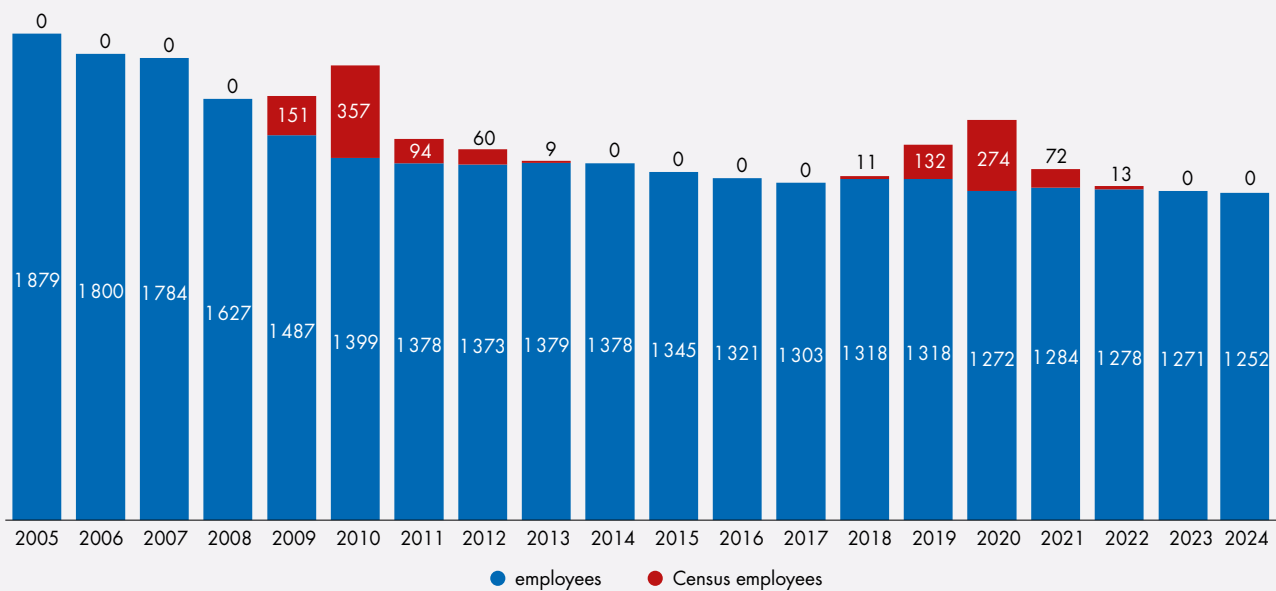
Some selection procedures had to be announced repeatedly, primarily because there were not enough suitable candidates for highly specialised positions in statistics, public procurement or law, or because selected candidates withdrew from the recruitment process.

Out of the total number of **CZSO employees**, **61.3%** had a **university degree** and 38.7% had secondary education (i.e. secondary school with a school-leaving examination or a higher vocational school). The ageing of the population was also reflected in the age structure of CZSO employees. The **average age** of CZSO employees was **50.8 years**. The age structure has remained practically unchanged in recent years, with the largest proportion of employees being aged 51–60, followed by those aged 41–50.

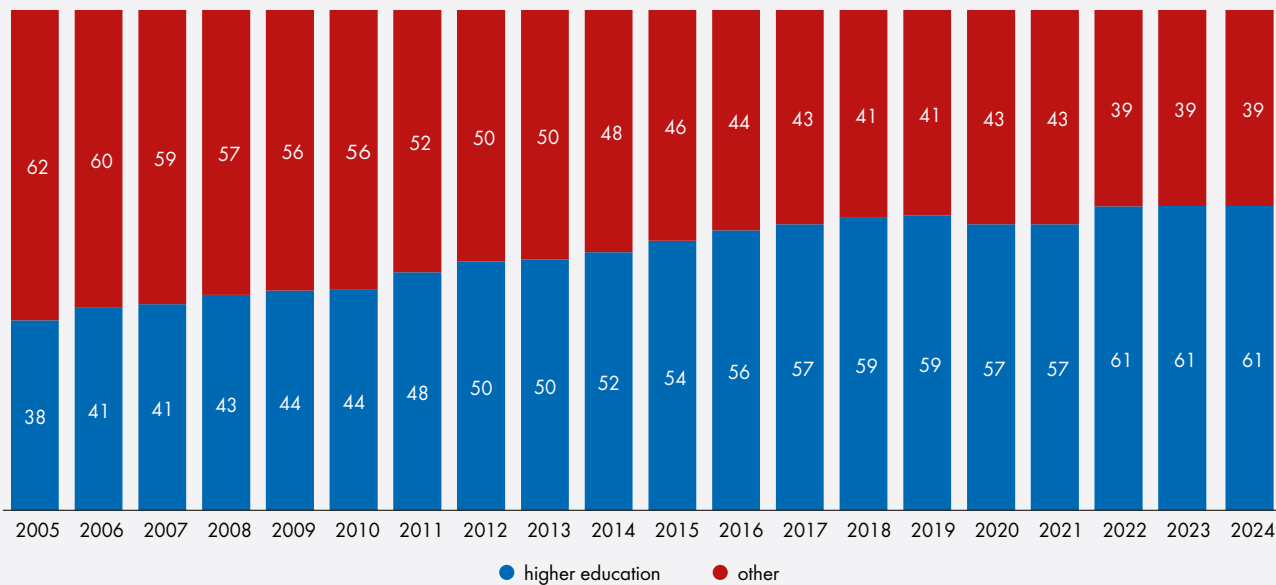
Courses and Education

The CZSO employee training was based mainly on an analysis of educational needs, operational requirements included in the Training Plan, and legal obligations. Employees completed professional statistical courses, computer training, field staff training, language courses, management development training, mandatory training, foreign courses, conferences and professional courses focusing mainly on legislation, human resources and other areas. In 2024, the CZSO

Number of employees of the CZSO in 2005–2024



CZSO employees by highest level of educational attainment in 2005–2024 (%)





organised excursions for schools and lectures for ministries and other bodies engaged in the implementation of the CSA.

A total of **245 educational events** were organised during 2024, including activities related to the implementation of the CSA. These events were **attended by 7,522 persons**, including foreigners. The courses were delivered through a variety of formats, including in-person, online and hybrid learning, as well as e-learning. Approximately one third of the educational events (including those related to the implementation of the CSA) were delivered by CZSO employees. A total of 5 CZSO employees attended **foreign courses**. As part of the CSA implementation, support was provided to employees to help them prepare for the civil service exam. Employees were offered a set of practice questions and tests for the general part of the exam, as well as a video recording of the in-person training session to help them prepare for the specific part of the exam. For **service field No. 54 'State Statistical Service'**, the civil **service exam was held on 8 dates** and passed by 28 employees of the CZSO and 3 participants from other ministries.

In 2024, the Unit for Personnel Training and Fund for Cultural and Social Needs managed funds totalling approximately CZK **1,867** thousand (not including travel expenses or teaching aid costs), with

each employee participating in an average of around 5.8 courses. The education expenses of one employee amounted to approximately CZK **1,490**.



IT and Digitalisation

A number of significant changes were made in 2024, primarily aimed at strengthening security and modernising the IT infrastructure.



One of the main priorities was **ensuring cybersecurity**, which led to the implementation of advanced endpoint and server protection (XDR), as well as the expansion of the SIEM surveillance system's capabilities. As part of the data centre reorganisation, the CZSO optimised the server component of the solution, thereby improving the stability and availability of its services. At the same time, the outdated backup power supply was replaced with modern uninterruptible power supply (UPS) units, strengthening the continuity of critical systems.

In terms of user data management, the CZSO **migrated home directories to a cloud-based environment**, making the use of repositories alongside Microsoft 365 more efficient. Deploying the new version of the Helpdesk system together with the umbrella document, 'Catalogue of IT Services', made it easier for users to submit requests and helped to ensure consistent IT support.

The CZSO started working on the infrastructure for the modernised **Statistical Information System (SIS) 5.0**. The public part of the CZSO's website was transferred to the new **national gov.cz domain** and the CZSO's uniform design system was gradually implemented.

In addition to technical measures, IT Service Management principles were implemented in accordance with the ITIL methodology, with the aim of standardising and managing IT processes more effectively.

The IT section also provided technical support for the organisation of elections to the European Parliament, the Senate, and regional councils. ■



Financial Management



The total revenues of the CZSO in 2024 amounted to CZK 116 million, primarily consisting of transfers received for the implementation of European projects. The total expenditures of the CZSO reached CZK 1,377 million, with personnel costs accounting for the largest share.



Revenues

The total revenues of CZK 116 million in 2024 consist of transfers to EU projects totalling almost CZK 114 million and approximately 2 million from non-tax revenues. The latter include revenues from the information service, for example.

Expenditure by type

Personnel expenditures, i.e. wages, fees under non-employment contracts, as well as mandatory employer-paid social security and health insurance contributions, totalled CZK 1,010 million in 2024. The average registered number of employees, converted to full-time equivalents (FTE), was 1,239.

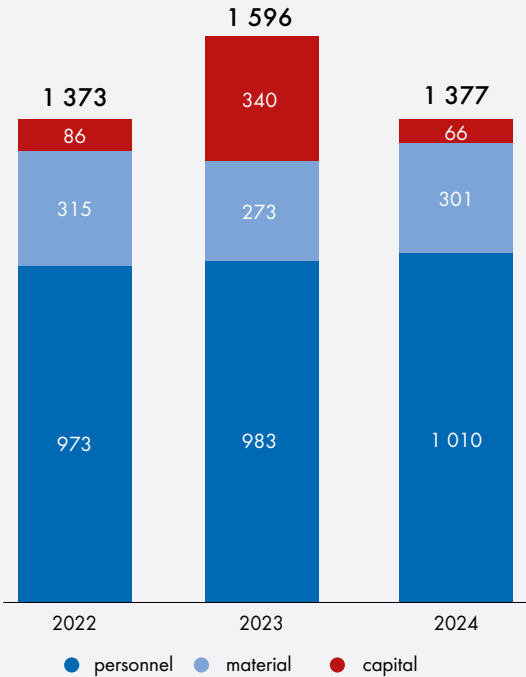
In 2024, CZK 301 million was spent on material expenses, which covered all categories of expenditure except personnel and capital expenses. Of this, almost 66% (CZK 198 million) accounted for expenses related to information and communication technologies. Capital expenditure totalled CZK 66 million in 2024. The CZSO invested in the dissemination of the 2021 Census results. The CZSO also made investments as part of the project to build a new Statistical Information System, which was financed from the National Recovery Plan.

Expenditure by Purpose

Standard Activities

In 2024, the CZSO’s standard activities expenditure amounted to CZK 1,134 million, with personal expenses accounting for CZK

Expenditure by type (mil. CZK)







899 million, material expenses CZK 204 million, and capital expenditure CZK 31 million.

2021 Census

A drawdown of CZK 29 million was reported for the financing of subsequent activities under the Census 2021 project. This comprised CZK 4 million for personnel costs, CZK 10 million for materials, and CZK 16 million for capital expenditure (The discrepancy in the total amount is due to rounding). The greatest cost was incurred through payments for operating the CENZIS information systems and for providing a highly secure infrastructure.

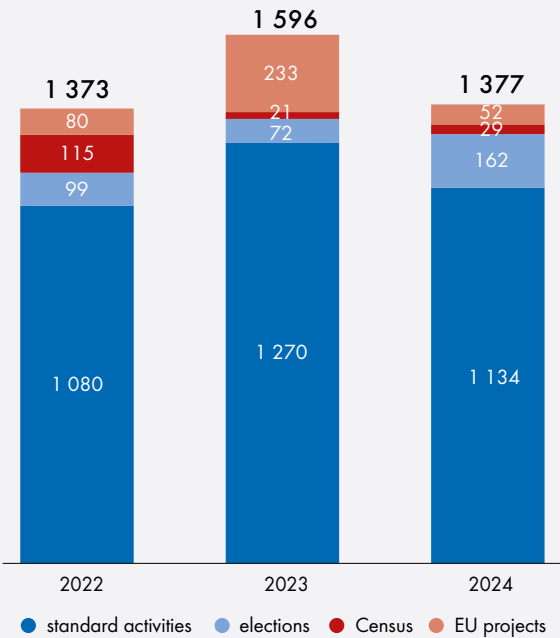
Elections

In 2024, elections were held for the European Parliament, regional councils and one third of the Senate. Furthermore, new or additional elections to municipal councils were held on four separate dates. A total of CZK 162 million was used for the election.

EU Projects

In 2024, the CZSO financed projects co-financed from abroad (mainly from the EU budget) in the amount of CZK 52 million. In particular, the projects of the National Recovery Plan contributed to this amount (especially the SIS 5.0 project) ■

Expenditure by purpose



Corporate Social Responsibility



Social responsibility is one of the fundamental pillars of the CZSO's activities as a central administrative authority and as a large employer. The following report on activities in the area of corporate social responsibility corresponds to the structure recommended by the relevant ISO 26000 standard. In addition, a graphical representation is provided, illustrating the relevant Sustainable Development Goals that underpin the CZSO's activities.



Corporate Social Responsibility and Official Statistics

The mission of the CZSO is to provide official statistics on the social, economic, demographic, and environmental development of the Czech Republic and its individual regions, with the objective of facilitating fact-based decision-making. By its very existence and activity, the CZSO performs a role directly linked to the social responsibility agenda. Official statistics are used as a basis for the most important decisions at the highest level. They are also a measure of success of the decisions that have already been made. Therefore, they represent a timely and independent barometer of our advanced democratic society.

In carrying out its duties, the CZSO has consistently maintained a high level of trust in Czech society compared to other public sector institutions (according to an opinion poll conducted in February 2024, 86% of the Czech population trusts the CZSO). It is a great success, but also a responsibility.

Role of the Czech Statistical Office in the Sustainable Development Agenda

In its activities, the CZSO respects and participates in promoting the principles of sustainable development, which cannot be evaluated without objective statistical data. In accordance with a government resolution, the CZSO is responsible for coordinating the collection of data for the UN indicator set as part of the 2030 Agenda. Concurrently, the CZSO fulfils the role of chair of the interdepartmental Committee for Indicators of the Government Council for Sustainable Development.

As part of the project entitled 'Mechanisms for Promoting Sustainable Development Principles in Public Administration', implemented in cooperation with the Ministry of the Environment, the Ministry of Regional Development and the CENIA agency between 2019 and 2023, the CZSO coordinated the monitoring of sustainable development through indicators for the Czech Republic's 2030 Strategic Framework, Quality of Life in the Czech Republic. For the international Agenda 2030, the CZSO forwarded the available data obtained to the Ministry of the Environment to complete all indicator sets. The CZSO coordinated the collection of data for these sets of indicators, ensuring interdepartmental coordination in their collection and revision. It also verified their feasibility. These activities made a significant contribution to monitoring the implementation of sustainable development principles at national and international levels.

In 2024, the follow-up project 'Policy Coherence for Sustainable Development (Improving Strategic Planning to Achieve Sustainability Goals)' continued, where the CZSO is involved in the second main product entitled 'Dataset Management System for Data Collection, Processing and Publication of Sustainable Development Indicators'. This product's purpose is to create a database that extends the existing website's (www.sdg-data.cz) functions with semi-automatic data updates and the ability to download indicators in the custodian agencies' appropriate formats. The project also allows for the further development of indicator sets, either by creating new indicators or by searching for new data sources, such as geospatial information.

1. Management and Administration of the Organisation



From an organisational perspective, the CZSO management system, which comprises both formal and informal mechanisms, respects the principles of social and environmental responsibility, openness, and ethical behaviour. It is based on knowledge and respect for the interests of stakeholders, the requirements of international treaties and standards, and national legal regulations. The CZSO actively promotes these principles when performing its coordination role within the Czech Republic's State Statistical Service.

The Office's top management also actively supports the participation of employees in activities related to social responsibility.

Activities in 2024:

- In accordance with the minimum standard of quality management in service offices, the CZSO carried out an internal self-assessment and subsequent external evaluation of quality management.
- It also drew up and published its first quality management report.

2. Human Rights



From an organisational perspective, the CZSO's service and employment relations (including recruitment procedures) are based on legislation and international treaties that provide for the protection of human rights and fundamental freedoms. As an employer and service office, the CZSO reflects and communicates individual aspects of human rights issues to its employees primarily through internal regulations and other documents addressed to all staff (e.g. Ethical Code of Employees of the Czech Statistical Office, employment rules and organisational rules, internal communication policy, anti-corruption programme, uniform and binding rules for the handling of petitions, complaints or submissions made through the mailbox set up for employee suggestions). These documents form the basis of the entire HR agenda and help to minimise the risk of discrimination on the grounds of gender, disability, nationality, race, ethnicity, trade union membership, etc.

Activities in 2024:

- The content of the induction training for new employees included, among other things, basic information on the protection of human rights and gender equality, the Ethical Code of CZSO



Employees, the CZSO Anti-Corruption Program, and other relevant personnel information.

As a producer of official statistics, the CZSO has long provided informational support to the activities of governmental and non-governmental institutions in the field of human rights. In the capacity of an expert member, the organisation is involved in the activities of government councils and expert groups in the field of national minorities, disabled citizens, population ageing, gender equality and social inclusion. It provides available data and the background for assessing the situation and directing measures in these areas, primarily within the framework of sectoral multi-year national strategies for the given areas or on an ad-hoc basis. In the case of a specific survey that the CZSO provides directly – the Sample Survey on Persons with Disabilities – representatives of both the professional public and, above all, organisations of persons with disabilities are involved in the preparation of the survey and the dissemination of the results. The CZSO very much welcomes this cooperation and their active involvement.

Activities in 2024:

- A great deal of attention was paid to the newly developed DataStat application, which contains a significant amount of statistical information.
- Following the cancellation of the publication Focus on Women and Men due to capacity issues, CZSO employees worked hard

to provide as much data as possible from their own production. This includes creating the Women and Men subgroup on the new website, to which new areas are being added gradually. A special section of the website is also dedicated to seniors and foreigners.

- A digital publication aimed at seniors was prepared in test mode in the new content management system, which allows the creation of digital publications. Representatives of the information services of the Regional Office of the Czech Statistical Office in the Capital City of Prague and in Pardubice actively participated in its preparation.
- Four employees of the CZSO participated in a conference titled Venkov 2024 (topics related to living conditions in rural areas).
- Representatives of the CZSO took part in the PETROL Summit 2024 conference, as well as a seminar on regional analyses of demographic, social and economic developments related to living conditions.

3. Labour Relations Practices



From an organisational perspective, working conditions at the CZSO comply with the requirements of labour law legislation (including legislation governing the relations of civil servants) and



the requirements of occupational health and safety (hereinafter referred to as "OHS"). In the field of OHS and cyber security, the CZSO regularly conducts training sessions and checks compliance with established rules, followed by the implementation of improvement measures. The CZSO also oversees compliance with physical and cyber security, cooperates on personal data protection, and carries out related activities for the benefit of the Office and its employees. Across the organisation, the CZSO strives to improve workplace occupational health and safety conditions. Social dialogue is supported by our cooperation with the trade union (on the basis of a Collective Agreement) including a procedure for early notification and discussion of changes in the working conditions. The internal regulations of the CZSO respect, among other things, the principles of equal opportunities and non-discrimination, openness of selection procedures, and equal remuneration for comparable work. The CZSO management actively supports its employees in reconciling work and their personal lives. This includes the option to work from home twice a week if the nature of their service or work allows it. The operation of the Stařáček children's group also helps employees. To increase and maintain the good condition and health of employees, fitness exercises are provided in the relaxation room. The CZSO also operates recreational facilities for employees and their families. The CZSO regularly conducts employee satisfaction surveys and implements improvement measures based on their findings. One of the main objectives of the CZSO's Strategic Plan is to provide active employee training and education, and to enable all-round



professional development and realisation. Educational courses in the field of statistics regularly take place (e.g. on the European Statistics Code of Practice, basic training for the bodies of the State Statistical Service, professional statistical courses etc.). Special attention is paid to the issue of personal data processing in accordance with the relevant legal regulations. In the area of personal data protection, the CZSO carries out regular training sessions for new employees (both in-person and e-learning, as well as individual training seminars. In accordance with the principle of responsibility (comprehensive system for ensuring compliance with the GDPR), continuous checks of compliance with the established rules are also carried out with subsequent implementation of measures for improvement.

For more information on activities in the personnel area and in education, see the Human Resources Management chapter.

Activities in 2024:

In the field of service relationship under the Civil Service Act and employee benefits:

- An employee satisfaction survey was conducted in 2024. Some ideas will be implemented in the next period, such as changing the working time reference period from a daily to a four-week schedule, or shortening of the core hours of flexible working time during the summer months.
- The rules for working from home were updated.

- The relaxation room at the headquarters of the Czech Statistical Office underwent retrofitting, and joint sports and cultural events for employees from regional offices were organised.

Significant changes in education:

- The CZSO made its courses more accessible by offering them online and as hybrid lectures, and by publishing video recordings of lectures.
- A new video course and question simulator are now available for the general part of the civil service exams.

Significant educational events:

- CZSO employees launched a new lecture series called Mezi námi (Among Us). So far, lectures on machine learning, news on the csu.gov.cz website, budgeting at the CZSO and macro-economic statistics have taken place.
- A lecture on AI tools was held as well in 2024.
- Other courses organised in 2024 included: Communication Skills for Field Workers, Psychosocial Skills for Heads of Election Result Collection Points, How to Behave in Crisis Situations of Physical Assault, Stress and Defence against Stress and Burnout, etc.
- As part of the OHS programme, employees from the Security and Crisis Management Department, as well as prevention officers from the CZSO regional offices, were sent on the following external courses and conferences: Fire Prevention Officers, Occupational Health and Safety Prevention Officers,

Professional Competence to Perform Tasks in Risk Prevention and OHS, Occupational Health and Safety Conference.

- In addition, a series of training events for employees took place: Information security training for MDE employees; Computer Hacking Forensic Investigator; Vulnerability of Web Applications – attacks against users; Hacking in Practice III; GDPR for Interviewers; the Protection of Classified Information Act and its Major Amendment; Increasing the Resilience of State Administration against Illegitimate Influence; and the HackerFEST conference.
- Employees were sent to a number of training sessions, including: a significant amendment to the Civil Service Act, which will take effect on 1 January 2025; an official examination of processes in ISOSS; the Administrative Code in case law; practical exercises in administrative proceedings before the first-instance authority; Methodological Instruction for Quality Management in Service Offices in a nutshell; and development and quality management according to the Methodological Instruction. The training also covered internal review and methodology for evaluating the requirements introduced by the Methodological Instruction, legislation and legislative rules of the government, implementation of EU regulations, personnel and organisational audits, using managerial tools to reduce staff turnover, as well as the Fund for Cultural and Social Needs and social funds – changes from 1 January 2024.
- A first aid course was conducted with a focus on the children's group. The children's group caregivers also attended

courses on working with children with special needs and stress management.

4. Environment



From an organisational perspective, the CZSO consistently takes into account the principles of environmental responsibility (especially when purchasing furniture, computer and office equipment, cleaning products or vehicles) in combination with the principles of economy, expediency and efficiency enshrined in the rules for the management of public funds. The CZSO systematically supports the introduction and use of electronic communication with respondents (i.e. reporting) and users of statistical data (limiting the number of printed publications). The CZSO has introduced waste sorting at all its workplaces. There are several dozens of these workplaces throughout the Czech Republic. Also, in the case of disposal of unnecessary assets, it systematically requires confirmation of their ecological disposal. As regards the operation of its car fleet, the CZSO consistently monitors and optimises fuel consumption. The CZSO has implemented energy-saving EPC projects at regional offices in Prague and Brno, guaranteeing savings of at least 30% on energy consumption (including electricity, heating and water). In the operation of buildings, the CZSO uses available funds to replace



old lights with more efficient solutions. To reduce material demand, the default setting for fast printing and copying is black and white. Moreover, double-sided printing is recommended. Reports on printer usage, categorised by various criteria (including individual users), are also available.

Activities in 2024:

- As part of the CZSO's commitment to environmental responsibility, the organisation obtained a certificate of a socially responsible institution for its collection of electrical waste.
- In 2024, the total volume of external and internal printing, measured in A4 printing pages, showed a decrease compared to the previous year for black and white printing (by 53%) and an increase for colour printing (by 11%). The total number of A4 pages printed was 766,754 in black and white and 3,246,879 in colour. The number of first editions of publications increased by 3% to 13,932 copies.
- The legal department switched to electronic document archiving, which significantly reduced paper consumption.
- In June, CZSO employees participated in the 'Bike to Work' event, with thirty employees covering a distance of over 230 km. Most of the participating staff rode a bike to work in Prague, followed by colleagues from the Regional Office in Hradec Králové.
- As part of the European Week of Sustainable Development, a second-hand clothing swap was held for the first time at the CZSO headquarters in September.

- An internal workshop on Sustainable Development for colleagues from regional information services was carried out.

The CZSO, in its capacity as the producer of official statistics, also provides informational support for the activities of governmental and non-governmental institutions in the field of environmental protection. It is involved in all domestic and international activities (Eurostat, UN, UNECE) aimed at setting a framework for monitoring sustainable development. The CZSO fulfils the role of a State Statistical Service in the field of environment, with all the obligations that this entails. It attends meetings both at national and international level (Eurostat,



ETHICAL CODE OF EMPLOYEES

DESIRED BEHAVIOUR

A civil servant at all times in the performance of his/her work or civil service ensures that he or she acts honestly, fairly, responsibly, and reliably.

PUBLIC INTEREST

A civil servant conscientiously protects the public interest when performing civil service. A civil servant prevents situations in which his or her personal interest might conflict with the public interest.

IMPARTIALITY

A civil servant acts in the performance of his/her work or service without being influenced by positive or negative relationships to particular persons or groups of persons or by the will and interests of a political party or a political movement. A civil servant does not request or accept any benefits in connection with the performance of his or her work or service for himself or herself or another person. A civil servant treats others in comparable situations equally in the performance of his/her work or service.

PROFESSIONALISM

A civil servant minds his or her expertise and exercise it effectively in the performance of civil service. A civil servant respects the professional knowledge and experience of others when performing civil service.



ADEQUACY

In the performance of civil service, a civil servant acts adequately to the circumstances of a given situation.

HELPFULNESS

When performing civil service, a civil servant acts helpfully, discreetly, considerately, and with an effort to understand others. A civil servant refrains from anything that unjustifiably interferes with good interpersonal relations in the performance of civil service. In the performance of civil service, a civil servant strives to develop mutuality, cohesion, and cooperation between employees in service offices.

ECONOMY

A civil servant manages and uses the resources entrusted to him or her in connection with the performance of civil service economically, efficiently, and solely for the purpose for which they were entrusted to him or her.

THE ROLE OF MANAGERS

A manager leads other employees to observe ethical rules in the performance of their work or service and leads by example.



UN) – e.g. WG on Environmental Accounts (Eurostat), WG on Monetary Environmental Statistics and Accounts (Eurostat), WG on Water Statistics (Eurostat), Expert Forum for Producers and Users of Climate Change-related Statistics (UNECE) and Expert Group on Environment Statistics (UN). For more information on the activities related to environmental and waste statistics, see the Business Statistics chapter.

Activities in 2024:

In September, the CZSO organised a workshop on the subject of sustainable data, entitled 'Sustainable Data – Our Responsibility and Goal'. This event was held as part of the Sustainable Development Forum and was subtitled 'Policy Transformation – Green, Fair, Inevitable?' The workshop's agenda included a discussion on the creation of sustainable development indicators, the collection of data for these indicators, and the dissemination of that data to both professional users and the general public.

In November, representatives from the Regional Office of the CZSO in Olomouc took part in the Restart of Jeseník Region festival, which focused on coping with the floods that hit the Jeseník region in September 2024. As part of the program, one of the employees of the CZSO presented the latest statistical data for the Jeseník region.

5.Ethics



From an organisational perspective, the CZSO implements measures resulting from the anti-corruption action plan (the CZSO Anti-Corruption Programme), the Conflict of Interests Act, and related internal regulations. These measures also include the rules for the transparent awarding of public contracts, which give clear preference to open tenders, and the disclosure of contractual relationships in the relevant register. The CZSO has consistently and for a long time applied the principles of social responsibility in the area of public procurement. Elements of responsible procurement are reflected in procurement procedures at several stages, or in the terms and conditions of the contracting authority, whether during the preparation phase through prior market consultations, in the specific conditions for the performance of the public contract, in the contracting authority's requirements for the qualification of the supplier, in the evaluation criteria, or in the contract for the performance of the public contract itself. Individual elements of responsible procurement are always applied by the CZSO to relevant types of public contracts. At the CZSO, socially responsible contracting is most often applied to public contracts in areas such as security and guard services, cleaning services, and the procurement of hygiene supplies. In accordance with legal obligations, the CZSO incorporates a social responsibility

criterion into its tender conditions, which is applied as a partial criterion for the guaranteed minimum gross hourly remuneration, for instance, in the context of purchasing security guard and cleaning services. The CZSO supports small and medium-sized enterprises in participating in procurement procedures by rigorously controlling the adequacy of suppliers' technical qualifications. The division of public contracts into parts, where appropriate, allows the contracting authority to proceed with the selection of the supplier of each part separately, thus making it possible for a greater number of small and medium-sized enterprises to take part in the tender. To the maximum extent possible, where appropriate (e.g. building management, security guard, etc.), the CZSO calls for reserved public tenders allowing the participation of only those contractors, who employ, of the total number of employees, at least 50% of persons with disabilities in protected workplaces according to the Employment Act.

Activities in 2024:

- The European Statistics Code of Practice became an integral part of the CZSO Employee Code of Ethics in the form of an annex.
- In the area of public procurement, socially responsible contracting continued, where appropriate. These included, for example, contracts for security guard services or cleaning services at CZSO buildings.
- CZSO employees participated in, for example, the following training sessions: training on public procurement under the

conditions of the Czech Statistical Office (the training was recorded and published on the intranet), the pitfalls and complexities of public procurement for IT projects, public procurement for beginners, checklists for public procurement, personal data protection in accordance with the CZSO's internal regulations (e-learning), the Protection of Classified Information Act and its major amendment, and increasing the resilience of public administration to illegitimate influence.

Within the scope of the CZSO's competence, the ethical standards for the performance of the State Statistical Service contained in the Ethical Code of Employees of the Czech Statistical Office are based on the requirements of legal regulations common to state employees. In addition to this framework, the European Statistics Regulation and the European Statistics Code of Practice also set out the standards of professional independence, impartiality, objectivity, reliability and confidentiality of the State Statistical Service. This issue is part of induction training for new employees. The CZSO also promotes these principles in its role as coordinator of the State Statistical Service in the Czech Republic. The CZSO organises methodological days and seminars for workplaces of the State Statistical Service at ministries (focused on the performance of the State Statistical Service and the European Statistics Code of Conduct) and creates uniform methodologies for them.

Activities in 2024:



The CZSO continued to streamline the coordination of the State Statistical Service, particularly by evaluating the possibilities for implementing the measures proposed in the final peer review report, in cooperation with other State Statistical Service bodies. Five specific coordination activities were carried out by the CZSO in 2024.

The CZSO cooperated with the Prague University of Economics and Business on the renewal of postgraduate studies in the form of an accredited MPA study program.

6. User Protection



Within the scope of its competence, the CZSO, in accordance with its Dissemination Policy, provides all statistical information free of charge and in such a way that all users have equal access to it. The CZSO prepares and presents statistical information in a manner that fundamentally respects the principles of independence, impartiality and objectivity. In the production and dissemination of statistical

information, the CZSO forms partnerships with, among others, state and scientific institutions. The Office's website is the main tool for publishing statistics, offering everyone the same conditions and promoting sustainability with regard to material consumption. The CZSO applies a distinctly pro-customer approach, and operates a network of information service workplaces at the headquarters and in all regions. The CZSO aims to gradually increase the number of data sets transmitted in the SDMX metadata format to Eurostat and in open formats to the public. It cooperates with and supports professional organisations, such as the Czech Demographic Society and the Czech Statistical Society. CZSO experts also deliver lectures as part of their teaching activities in academia. The CZSO actively identifies the needs of its users, provides methodological support and publishes detailed information on data quality. The CZSO strives to make web presentation tools more user-friendly by using modern technologies and taking the needs of people with disabilities into account. When processing users' personal data as part of its activities, it respects the legal framework.

Further information on the activities of information services can be found in the chapter on Regional Offices of the CZSO: Information Services, and activities in the field of user relations can be found in the chapter concerning Products and Services as well as Communication.

Activities in 2024:

Significant improvements to user experience:

- A new CZSO External Communication Strategy was approved and the CZSO Brand Manual and Uniform Visual Style were updated.
- In 2024, a total of 9,006 questions and requests were handled by the CZSO information services, with 95% of these responses being delivered within a 24-hour period.
- A new, more user-friendly web presentation of the CZSO was launched. It is clearer for users and provides basic information at first glance.



- DataStat, a new application that will replace the Public Database, was put into pilot operation. It gives users a wider range of options for working with, sharing and disseminating data.
- The Geoportal was updated with additional data, particularly relating to elections, demographic statistics, and the register of economic entities.
- A total of 1,006 datasets were published in an open format in the National Open Data Catalogue.
- Another round of the user satisfaction survey was conducted, with 424 respondents taking part. According to the respondents, the outputs of the CZSO are credible, accurate, impartial, objective, reliable and independent (apolitical). This assessment was shared by 96-99% of respondents who commented on this issue.

Promotion of the use of CZSO data:

- In 2024, the Information Services Department at headquarters and in regions prepared and delivered 34 presentations to a professional audience, including media representatives, students and teachers from universities, secondary schools and upper primary schools, with approximately 1,350 participants in total. Presentations for the professional public showcased the outcomes of statistical surveys and analyses, processed publications, new websites, the public database, mobile applications, the open data offer and the Statistical Geoportal.
- The Czech Statistical Office held a seminar on its online databases for the British Embassy in Prague.



- It also delivered a lecture on basic information about the CZSO to the Ministry of Industry and Trade.
- The CZSO organised an expert seminar with analysts to implement the new classification of economic activities and the new classification of products.
- As part of university teaching, information services staff gave presentations at selected universities.
- The representative of the Regional Office of the Czech Statistical Office in the Capital City of Prague delivered a presentation at the "Spatial Data Analyst" seminar of the geographic section of the Faculty of Science of Charles University, an event which formed part of the Lifelong Learning Program at Charles University.
- A presentation was delivered to employees of the Regional Authority of the Liberec Region on the subject of recent developments at the CZSO.

7. Community Engagement and Development



From an organisational perspective, the Czech Statistical Office, in accordance with legal regulations, takes into account principles of social responsibility in public procurement and purchasing (in particular inflation clauses, minimum wage adjustment clauses, and

substitute performance under the disability employment obligation – i.e. a mechanism allowing the fulfilment of the mandatory employment quota for persons with disabilities by purchasing goods or services from employers of disabled persons). These social considerations are balanced with the principles of economy, efficiency, and effectiveness in the management of public financial resources. It actively implements awareness-raising, educational and charity events supporting the development of statistical literacy and other ways of expressing the social responsibility of the CZSO as an organisation. The CZSO is the contact point for applying for the European Statistical Training Program (ESTP) course. The institution offers internships to both domestic and foreign students, including those enrolled in the EMOS study programme, which is conducted in collaboration with the Prague University of Economics and Business.

Activities in 2024:

- Cooperation in the field of education:
- A total of 25 professional internships were completed, including 14 by secondary school students, 8 by university students, and 3 by participants in the EMOS programme.
- A cooperative relationship with the pedagogical sphere was initiated, which will result in the next round of 'Mini-Census' in 2025.
- A memorandum of cooperation was signed between the CZSO and the Prague University of Economics and Business, covering the application of research results in practice and cooperation in education.



- The CZSO held presentations and lectures for students based on requests from several schools.
- The following schools organised excursions for their students to the Czech Statistical Office: Higher Vocational School, Čáslav; Michael Secondary School, Prague; Faculty of Arts, Charles University (Archives field of study); Secondary School for EU Administration, Prague; 1st Language Private Grammar School, Hradec Králové (Prague and Pardubice); ČAO business academy, Resslova 8; and Business Academy in Lysá nad Labem.
- A representative of the Regional Office of the CZSO in Ostrava participated in the Discussion Forum of the Czech National Bank, which took place in the university auditorium at VSB – Technical University of Ostrava.
- Several information services workers took part in the 53rd conference of the Czech Demographic Society, which was held in Olomouc.

Charity events:

- In 2024, the Department of Communication played a pivotal role in orchestrating several significant events, contributing to the consolidation of community spirit and the promotion of charitable initiatives among employees. At the Easter market, employees had the opportunity to purchase products from various sellers, including those from children's homes in Litoměřice and Ústí nad Labem, as well as from Pro-Charita, Envira – Toulcův dvůr, Bona and Hemojunior.



- In the context of the Czech Day Against Cancer, a total of 260 calendula flowers were sold at the headquarters of the Czech Statistical Office. The Regional Office of the CZSO in Brno also joined this initiative.
- As part of the Charitable Statistical Brunch event, CZSO employees from the headquarters and the Regional Offices in Liberec and Zlín supported shelters affected by devastating floods in Silesia. The event was also supported by the Regional Office in Ostrava, with the proceeds going towards the 'Help Us Restart Production in Opava' project.
- As part of the 'Tree of Fulfilled Wishes' charity event held before Christmas, CZSO employees bought gifts for the Asylum House in Prague 10 and cinema tickets for the children at the Litoměřice children's home.
- CZSO employees supported purchases at the Christmas social markets to help children's homes and other organisations. Goods were purchased from sellers including the children's homes in Litoměřice and Ústí nad Labem, the patient organisation Hemo-junior, Toulcův Dvůr, syrup manufacturer Camellus, as well as companies Bona and Arenžerie.
- Employees of the CZSO Regional Office in České Budějovice took part in the regional charity event, 'Handbag Fair', by donating unwanted handbags. All proceeds from the event went towards supporting gifted children through the South Bohemian Hope Endowment Fund.
- Employees of the Regional Office in České Budějovice also took part in the 'Tree of Fulfilled Wishes' project at the IGY Centre, designed for children from children's homes and diagnostic institutes in the South Bohemian Region. They also took part in the 'Jesus' Grandchildren' project, sponsored by the Czech Radio Endowment Fund.
- A charity collection of St. Nicholas was organised among employees at the Regional Office of the CZSO in Hradec Králové. Proceeds from this event were donated to a children's day treatment centre.

As a producer of official statistics, the CZSO participates in meetings and provides data support for government council and working group activities. The CZSO is a member of several other councils,



including the Government Council for Sustainable Development, the Waste Management Council and the Waterworks and Sewerage Committee. It actively develops reciprocal cooperation with academia and professional scientific societies. The Office also provides development assistance to other statistical offices by implementing projects at an international level. In accordance with its strategy, the CZSO actively aims to streamline its reporting requirements and reduce the administrative burden on its respondents. This initiative involves a comprehensive analysis of the information needs of its primary users, as well as the implementation of contemporary selection methods, advanced computation techniques, and modelling tools. It uses all available and relevant administrative data sources. The CZSO currently uses 130 such sources. It encourages the sharing of data that has already been provided by the state for statistical purposes. It proactively digitises data collection for businesses and households. In the area of providing statistical information, the CZSO builds close partnership relations with the state administration and other institutions.

Activities in 2024:

Regional Cooperation

- Employees of Regional Offices of the CZSO in Pardubice, Jihlava, Olomouc and Zlín repeatedly met with representatives of regional institutions in order to exchange information.
- Authorised employees from the Regional Offices in České Budějovice, Plzeň and Zlín regularly attended advisory board meetings

at the regional workplaces of the Labour Office of the Czech Republic.

- A representative of the CZSO Regional Office in Plzeň regularly participated in the Plzeň Region's advisory board and working group meetings (e.g. the Employment Pact, the Tripartite, the Regional Innovation Strategy, as well as the Municipal Authority of the City of Plzeň).
- For a whole year, a representative of the Regional Office in Olomouc sat on the Olomouc Region's Economic and Social Agreement Council.
- A representative from the Regional Office of the CZSO in Hradec Králové attended the Regional Standing Conference meetings at the Regional Administration in Hradec Králové.
- Another representative from the Regional Office of the CZSO in Hradec Králové took part in the "Opportunities for the Region 2024" conference at the Centre for Investment, Development and Innovation of the Hradec Králové Region.
- The Director of the Regional Office in Plzeň took part in the "Smart Specialisation of the Region 2024" conference, which had the subtitle "Cooperation, Openness and Sustainability – Opportunities for Research, Development and Innovation in the Plzeň Region".

Cross-border Cooperation

- In 2024, the CZSO hosted ten study visits from several countries (North Macedonia, Kosovo, Serbia, and Turkey) as part



of the final phase of the EU pre-accession cooperation programme IPA 2019. The visits covered various topics, including national accounts, data confidentiality, statistics of international trade in services, education statistics, and dissemination and communication.

- Activities under the new IPA 2022 programme were launched. CZSO experts are involved in the project in the field of national accounts in six Western Balkan countries and Turkey. In 2024, one kick-off meeting, one workshop, one expert meeting and seven missions abroad were held.
- In addition, the CZSO continues to cooperate with the State Statistical Office of North Macedonia. Three missions were carried out in Skopje, focusing on statistics of international trade in services, and income and living conditions surveys. One on-line meeting was also held on business registries.
- The CZSO received two foreign visits from the Statistical Office of Kosovo on the topics of ESA 2010 and tourism statistics and one visit from Kyrgyzstan on the issue of national accounts. In addition, one CZSO expert attended a dissemination and communication seminar for ENP-East statistical offices in Belgrade.

For more information on cross-border cooperation activities, see the chapter on the Regional Offices of the CZSO: Cross-border Cooperation. ■



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