

INTRODUCTION

One year on, the Czech Statistical Office has issued again its flagship publication on digital society titled **Information Society in Figures 2020**.

This summary publication strives to bring to readers information, in an easy to comprehend form, on trends about the development in usage of modern **information and communication technologies (ICT)** in the main areas of our society in **Czechia** and in **Member States of the European Union** by means set of tables and figures outputs.

The publication consists of **seven chapters** as follows:

- A. **ICT Infrastructure** contains basic data on the number of voice and data subscriptions in fixed and mobile networks.
- B. **Households and ICT** provides information on households' access to computers and the internet broken down by type of the household measured.
- C. **Persons and ICT** includes basic information on internet users with focus on type of devices used to access the internet by different categories of persons. This basic information is supplemented with data on selected activities carried out by persons over the internet for travel related or entertainment purposes. Detailed information on internet banking and online purchases is also included here.
- D. **Enterprises and ICT** provides an overview on deployment, ways, and rate of use of the internet, websites and other information systems by enterprises. The information is added with data on social networks, e-Commerce and also on the ICT security measures and cyber incidents.
- E. **Government and ICT** gives information on usage of selected eGovernment services as the Czech POINT and Data Boxes. The chapter includes data on electronic submissions of tax forms. It also includes information how persons use the internet in relation with the government authorities and public institutions.
- F. **ICT in Education and Digital Skills** gives an overview on ICT equipment of schools. This chapter includes detailed data on the 15-year-old students accessing selected ICTs at home and at school. Furthermore, information on the ICT use by pupils and students and data on computer (digital) skills of people are also included here.
- G. **Health and ICT** gives information on ICT equipment of physicians and overview of offered on-line services on their websites. Furthermore, information on the search of health-related information on the internet and the use of on-line services of health establishments by persons are also included here.

The data are **broken down** by various criteria, as type of the household, sex, age, and educational attainment for persons, or economic activity and size for enterprises. Thus, readers may learn, how is the internet use structured by age or educational attainment in persons, or by income for households.

In figures, the **publication uses the Czech decimal comma**, instead of the English decimal point, as decimal separator for internal reasons.

Detailed information on the CZSO surveys can be found at:

https://www.czso.cz/csu/czso/information_technologies

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