

## INTRODUCTION

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One year on, the Czech Statistical Office has issued again its flagship publication on digital society titled **Information Society in Figures 2022**.

This summary publication strives to bring to readers information, in an easy to comprehend form, on trends about the development in usage of modern **information and communication technologies (ICT)** in the main areas of our society in the **Czech Republic** and in **Member States of the European Union** by means set of tables and figures outputs.

The publication consists of **seven chapters** as follows:

- A. **ICT Infrastructure** contains basic data on the development of the number of subscribers by citizens and legal entities in the fixed and mobile network within the provided voice (telephone) and data (Internet) services.
- B. **Households and ICT** provides information on households' access to computers, the internet, mobile phones and smart devices of the Internet of Things broken down by type of household measured.
- C. **Persons and ICT** includes basic information on internet users with focus on type of devices used to access the internet by gender, age or educational attainment. This information is supplemented with data on social network users, on activities in the field of internet security and on selected activities carried out on the internet for travel related or entertainment purposes. Information on internet banking and online purchases is provided in more detail here.
- D. **Enterprises and ICT** provides an overview on deployment, ways, and level of use of the internet, websites, social networks, paid cloud services, selected business software applications (ERP, CRM, SCM) by enterprises and their employees. This information is supplemented by detailed data on e-commerce or on the use of Internet of Things and artificial intelligence in enterprises with 10 or more employees.
- E. **Government and ICT** informs about selected eGovernment services such as CzechPoint or data boxes. Data on electronic tax returns are also included in the chapter. This information is supplemented by data on the way in which citizens use the Internet in their dealings with the government authorities and public institutions.
- F. **ICT in Education and Digital Skills** gives an overview on ICT equipment of schools. It also contains information on the use of the Internet by students aged 16+, on the involvement of people in educational activities or on selected digital skills of students and persons aged 16+.
- G. **Health and ICT** gives information on ICT equipment of physicians' surgeries with ICT and an overview of the online services offered on their websites. There is also information on citizens' searching for health related information on the Internet.

The data are **broken down** by various criteria, such as type of households, enterprises or physicians' surgeries. In the case of persons aged 16+, data are broken down by gender, age or educational attainment. Thus, readers may learn, how the use of the Internet depends on the gender, age or educational attainment of persons or by income of households.

In figures, the **publication uses the Czech decimal comma**, instead of the English decimal point, as decimal separator for internal reasons.

Detailed information on the CZSO surveys can be found at:

[https://www.czso.cz/csu/czso/information\\_technologies](https://www.czso.cz/csu/czso/information_technologies)

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