

Use of ICT by Households and Individuals in 2009, code 9701 – 09

Sixth edition of this annual publication includes results from the 2009 CZSO survey on the use of ICT in Czech households and among Individuals. It includes data about:

- access of households and individuals to selected ICTs,
- use of mobile phone, computer and the Internet by individuals (mean, place, frequency and purpose of ICT use),
- selected Internet activities conducted by individuals and related to communication, search for information, learning, leisure time, interaction with public administration, internet shopping etc.

This last edition is focused on advanced Internet services.

<http://www.czso.cz/csu/2009edicniplan.nsf/engpubl/9701-09-2009>

Use of ICT in the Business Enterprise Sector in 2009, code 9702 – 09

Seventh edition of this annual publication includes results from the 2009 CZSO survey on the use of ICT and e-commerce in Czech business enterprise sector. It includes mainly data on penetration, way and level of use of ICTs by enterprises and their employees. In this edition the detailed information about e-commerce and other e-business processes are included.

<http://www.czso.cz/csu/2008edicniplan.nsf/engp/9702-08>

Use of ICT in the Public Administration Sector in 2008, code 9703 - 09

Sixth edition of this annual publication includes results from the 2009 CZSO survey on the use of ICT in Czech public administration sector and results from the August 2009 survey of websites of public administration organisations.

It includes mainly data on access to ICT by public administration (PC, internet, LAN, broadband, etc), usage of public authorities websites as an interaction tool with citizens and enterprises (on-line information and services) and citizens' access to ICT within organizations (PIAP, information kiosk).

The newest data on **the use of the Internet by individuals and enterprises for interaction with public authorities** (to search for information, download forms and to complete forms on-line) are also available in this publication.

http://www.czso.cz/csu/2009edicniplan.nsf/engpubl/9703-09-in_2008

For more detailed information, please visit our Science, Research and Information Society website at www.czso.cz. If you have any questions not answered there, please contact us directly. Your suggestions will be an incentive for further improvement of future releases.

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